HYBRID INVERTER 12K
USER MANUAL

CONTENTS

1. Safety

1.1 Safety Instruction

General Safety Instructions

International safety regulations have been strictly observed in the design and testing of the inverter Prior to any work, carefully read all safety instructions and observe them at all times when working on or with the inverter. The installation must adhere to all applicable national or international standards or regulations.

Incorrect operation or work may cause:

- injury or death to the operator or a third party
- damage to the inverter and other properties belonging to the operator or a third party.

Important Safety Notifications

There are various safety issues that must be carefully conveyed prior to during and after the installation, as well as during future operation and maintenance. The following are important safety notifications for the operator, owner, and user of this product under normal conditions of use..

⚠ DANGER Dangers of High Voltages and Large Current

- Beware of high PV voltage. Please turn-off the DC switch of PV Panel output before and during the installation to avoid electric shock.

- Beware of high grid voltage. Please turn-off the AC switch at the grid connection before and during the installation to avoid electric shock.

- Beware of large current of the battery output. Please turn-off the battery module before and during the installation to avoid electric shock.

- Do not open the inverter when it's working to avoid electric shock and damage from live voltage and current from the system.

- Do not operate the inverter when it's working, only the LCD and buttons can be touched in limited cases by qualified personnel, Other parts of the inverter can be touched when the inverter is in a a safe state (e.g. fully shut-down).

- Do not connect or disconnect any connections (PV, battery, grid, communication etc.) of the inverter when it's working.

- Make sure the inverter is well grounded, An operator should make sure he is well protected by reasonable and professional insulation measurements (e.g. personal protective equipment (PPE).

- Inspect relevant existing wiring on-site of the installation is in good condition before installation, operation or maintenance.

- Inspect that connections are good between the inverter and PV, battery and grid during installation to prevent damages or injuries caused by bad connections.

⚠ WARNING Avoid Misoperation and Inappropriate Usage

- All the work of this product (system design, installation, operation, setting, configuration and maintenance must be carried out by qualified personnel as required.

- All connections must be in accordance with local and national regulations and standards.

- The inverter and system can inter-connected with the utility grid only if the utility grid permits it.

- All the warning labels or nameplates on the inverter must be clearly visible and must not be removed, covered or pasted.

- The installation should consider the safety of future users when choosing the right position and location as specified in this manual.

- Please keep the children away from touching or misusing the inverter and relevant systems.

- Beware of burning hurt, the inverter and some parts of the system could be hot when working, please do not touch the inverter surface or most of the parts when they are working. During inverter working states, only the LCD and buttons could be touched.

● NOTICE

- Please carefully read this manual before any work is carried out on this inverter, the installation, please keep this manual carefully stored and easy to access at any time.

- The qualified personnel should have had training in the installation and commissioning of the electrical system as well as dealing with hazards, also they should have the knowledge of the manual and other related documents. As the installer or operator they are required to be familiar with local regulations and directives.

2. Brief Introduction

2.1 System Solution

This product and its associated system are suitable for the following system applications (system diagram):

A. Solar and battery storage system

B. AC Coupling with existed solar system

Existed On-grid Solar System

C. On-grid solar system without battery (Support EPS even without battery)

Reserved Battery&UPS Interfaces

D. Off-grid and back-up applications

E. Single and three phase paralleling system

Router   Viewer   Grid

F. Energy storage system with peak shaving Function
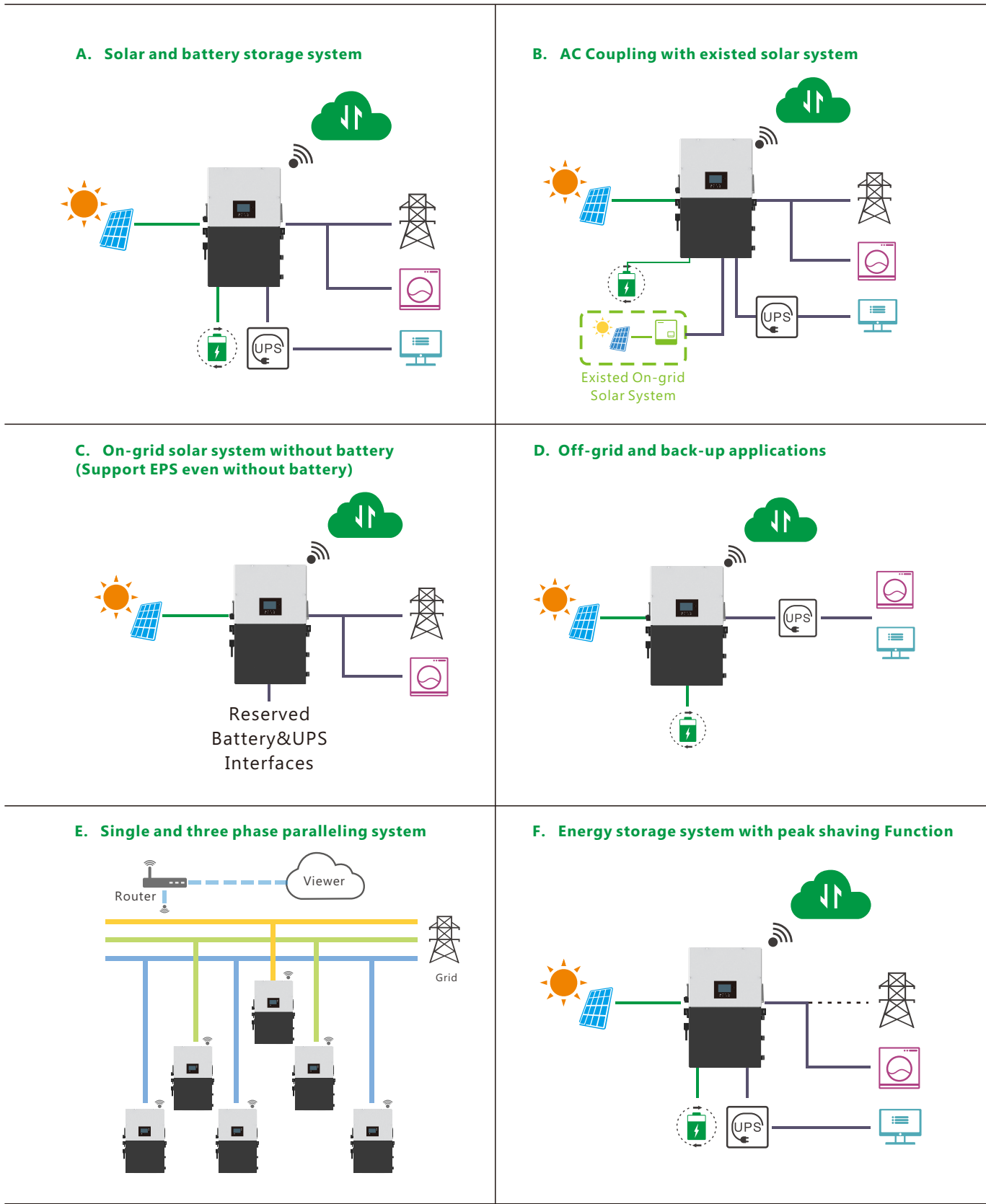
3. Installation

3.1 Packaging List & Storing

Packaging List

When the packaging is unpacked, the inner components should match those listed in the list below.

	User Manual x1	1" CT x2	Wi-Fi dongle x1 Optional	Nylon lock nut x 10	RJ 45 Terminal	Bracket: wall-mountedx1
Hybrid Inverter x1	Expansion Screw and Tube x6	Expansion Screw and Tube x6	Wall-mounted x2	Cross Head Screw x8	Battery communication cable Length 2mx1(Grey)	Parallel communication cable L=2mx1(Grey)	key

3.2 Location Selection and Installation

3.2.1 Requirements for installation location

a. The mounting wall should be strong enough to bear the weight of the inverter .

b. Please maintain the minimum clearances presented below for adequate heat dissipation.

15.8in   15.8in   15.8in   15.8in
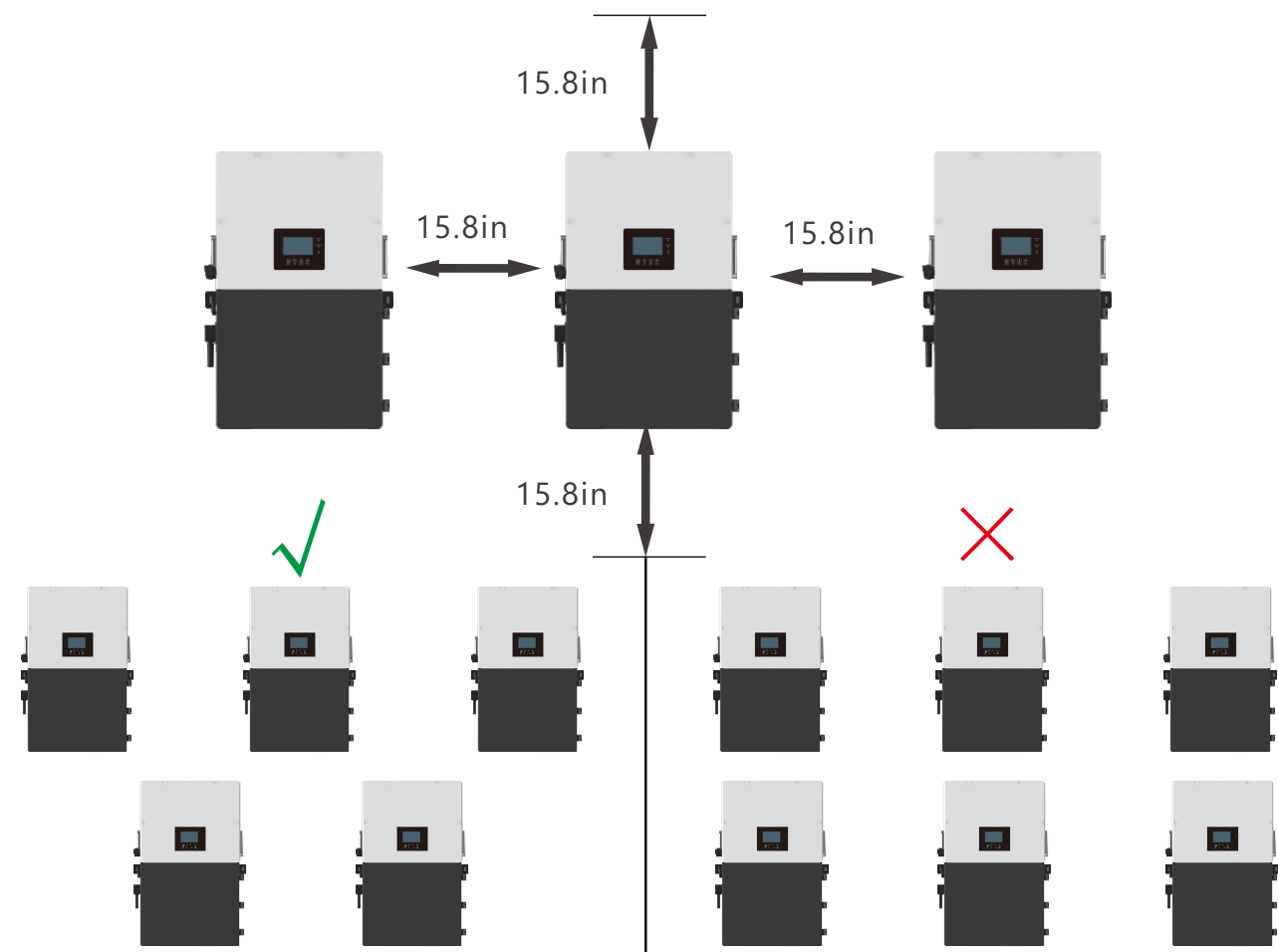
c. Never position the inverter in direct sunlight, rain, or snow. Please refer to the figure below and choose a well-shaded site or a shed to protect the inverter from direct sunlight, rain, and snow etc. PROTECT the LCD screen from excessive UV exposure
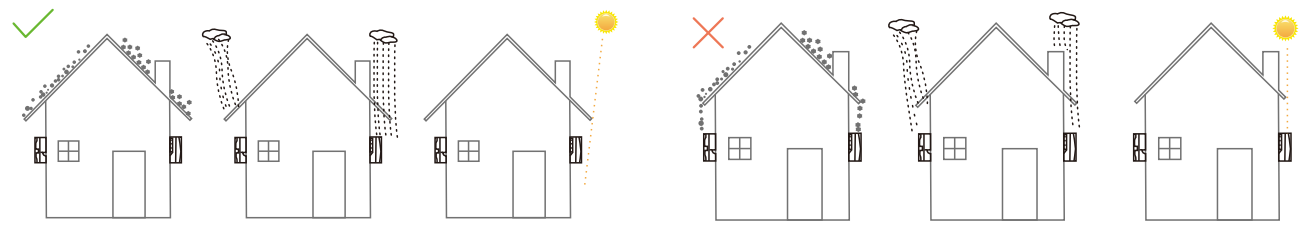
d. The inverter should be installed upright on a vertical surface.

>75°   90°   >90°   90°
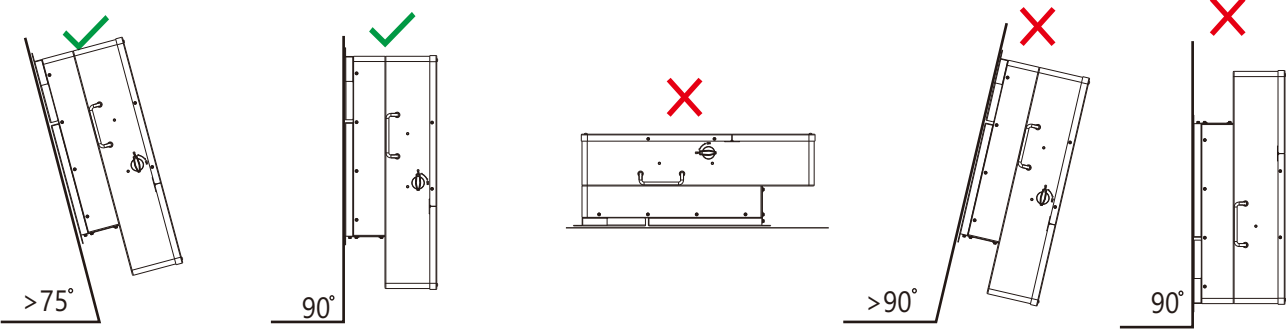
3.2.2   Installing the inverter

The inverter is wall-mounted type and, should be installed on a vertical, solid mounting surface, such as wood studs, brick or concrete wall. Two or more persons may be needed to install the inverter due to its weight. The slots on the mounting bracket can accommodate various stud spacings from 12inches(305mm) to 16inches(406mm).

Notice

2.36 in(60mm)

5.7in(145mm)
17.3 in(440mm)
18 in(458mm)
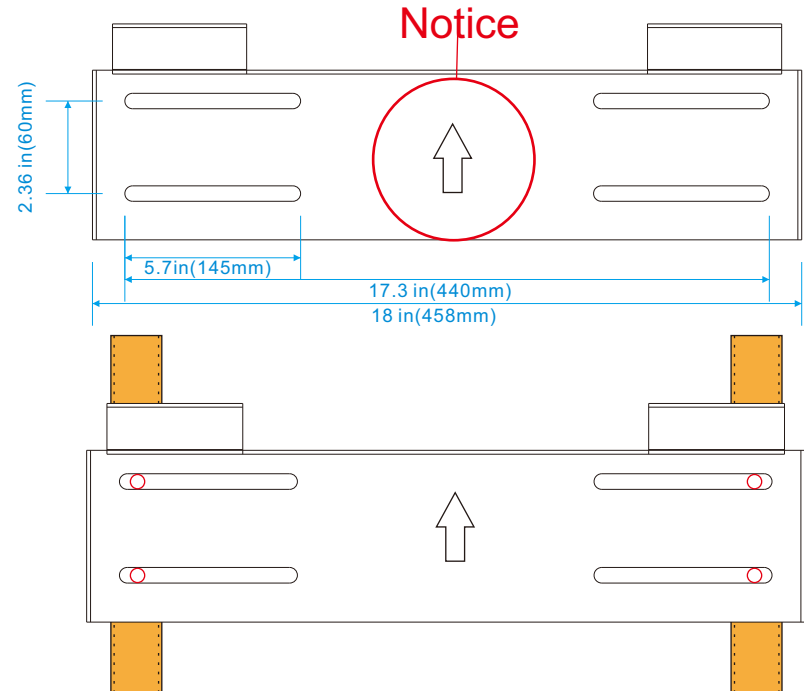
The mounting steps are as below: (Use brick wall as example)

Step1. Mark the drill holes positions with the mounting bracket, then drill four48mm(5/16inch) diameter holes, making sure the depth of the holes is deeper than 50mm(2inches).

1   2
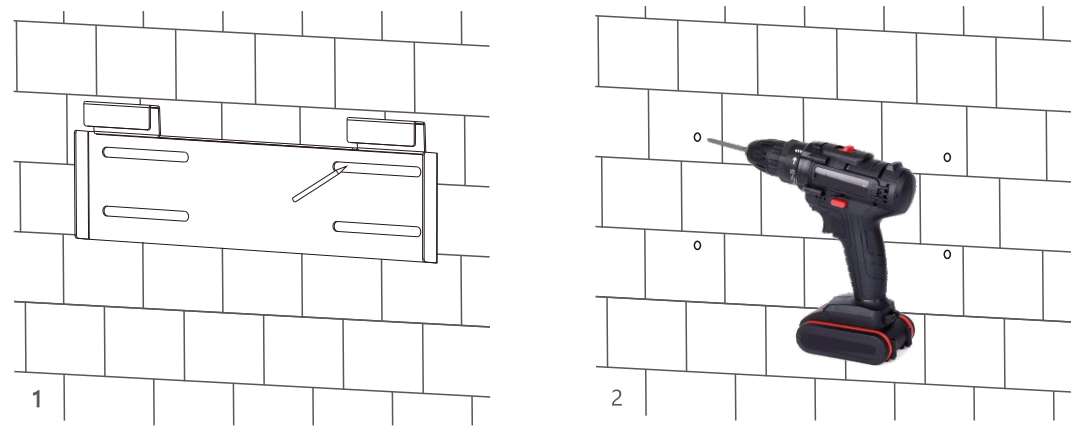
Step2. Install and tighten the expansion bolts into the holes.Then use the corresponding nuts and washers (packaged together with the expansion bolts) to install and fix the wall-mounting bracket on the wall.

3   4
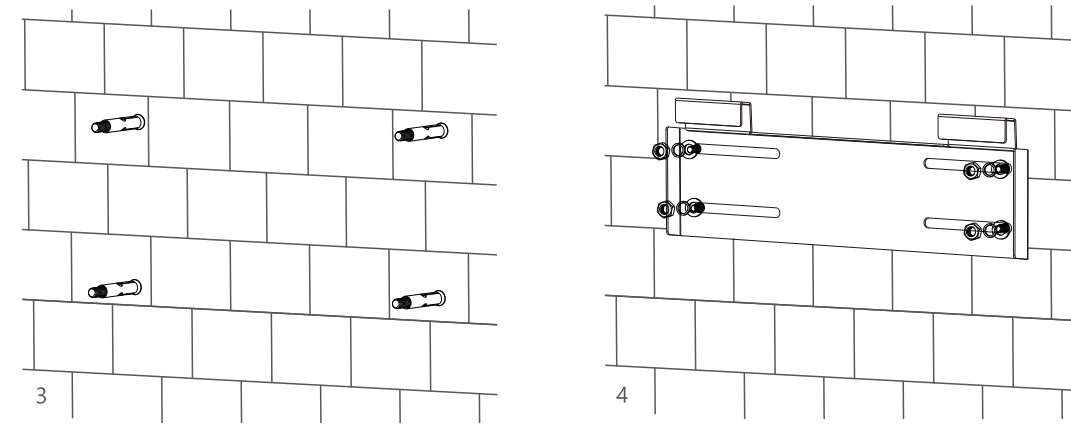
**Step3.** Hang the inverter onto the wall-mounting bracket and lock the inverter on the wall using 2 self-tapping screws on the top of the inverter, lock the safety screws on the left and right sides.

5   6
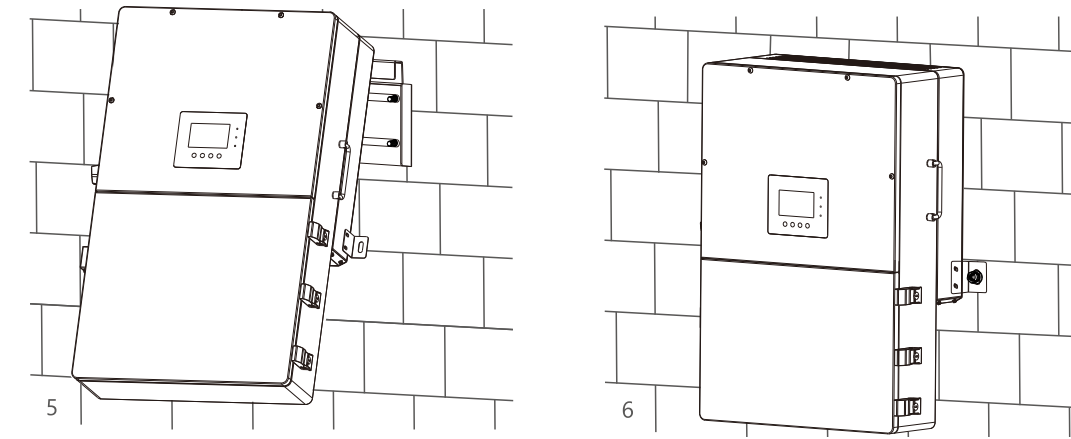
For installation on wood studs

Fasten the mounting bracket on the studs with 4 wood screws, then hang the inverter onto the bracket and lock the inverter on the wall with 2 self-tapping screws.

Please note that the wood screws and self-tapping screws are not provided with the inverter. Installers need to prepare the screws before installation.

3.3 Connection Overview

3.3.1 System Connection

The system connection diagram is as below(for US version):
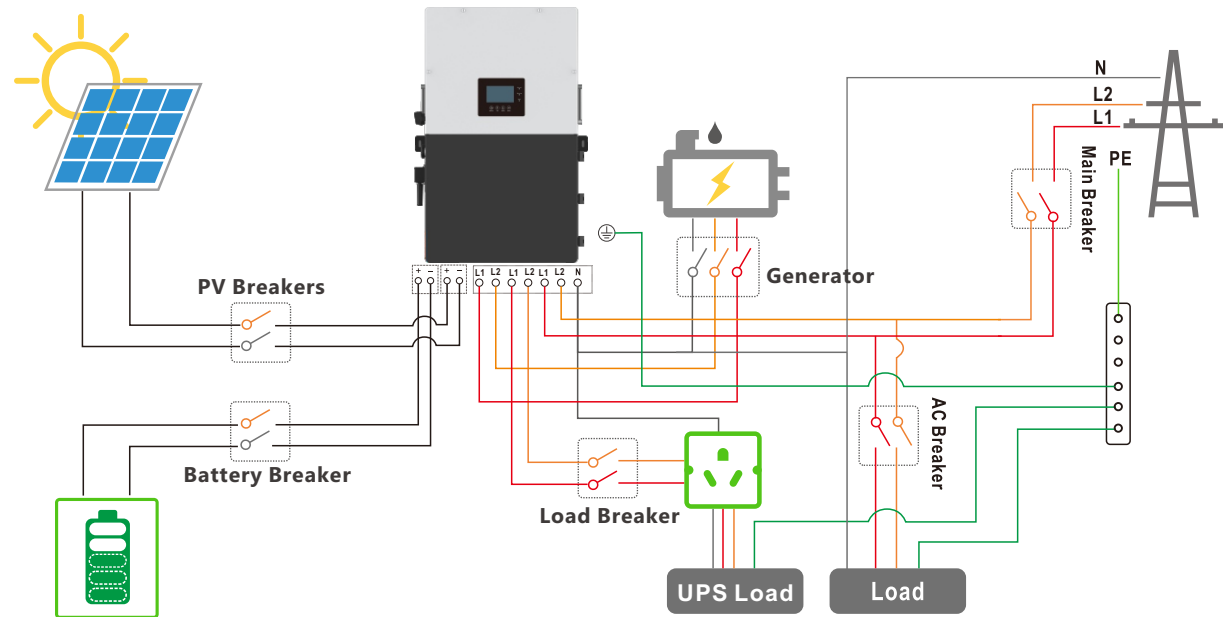
Breakers selection recommendation for both DC and AC

Inverter model	12K
PV Breakers(2Px4)	MPPT1 string 1 : 600V/20A MPPT1 string 2 : 600V/20A MPPT2: 600V/20A MPPT3: 600V/20A
Main Breaker(2P)	200A/240Vac when ups is used for whole home backup 100A/240Vac when ups is used for partial load backup
Generator breaker	100A/240Vac
Integrated Battery Breaker	200A x 2
Integrated Load Breaker	L1:200A L2:200A

Overview of Connection Ports
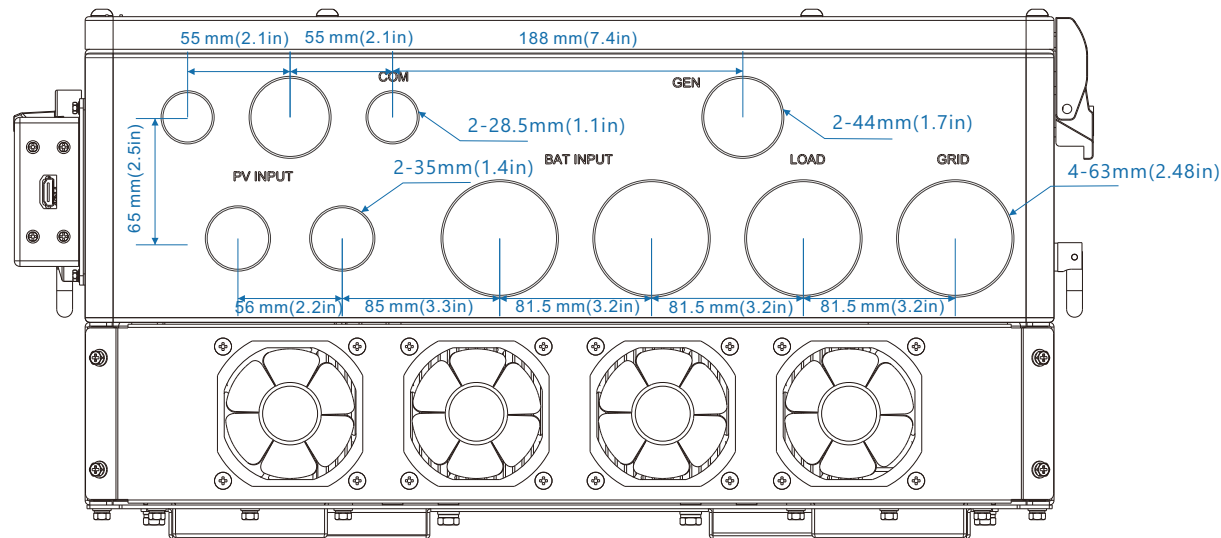
Overview of the cable box
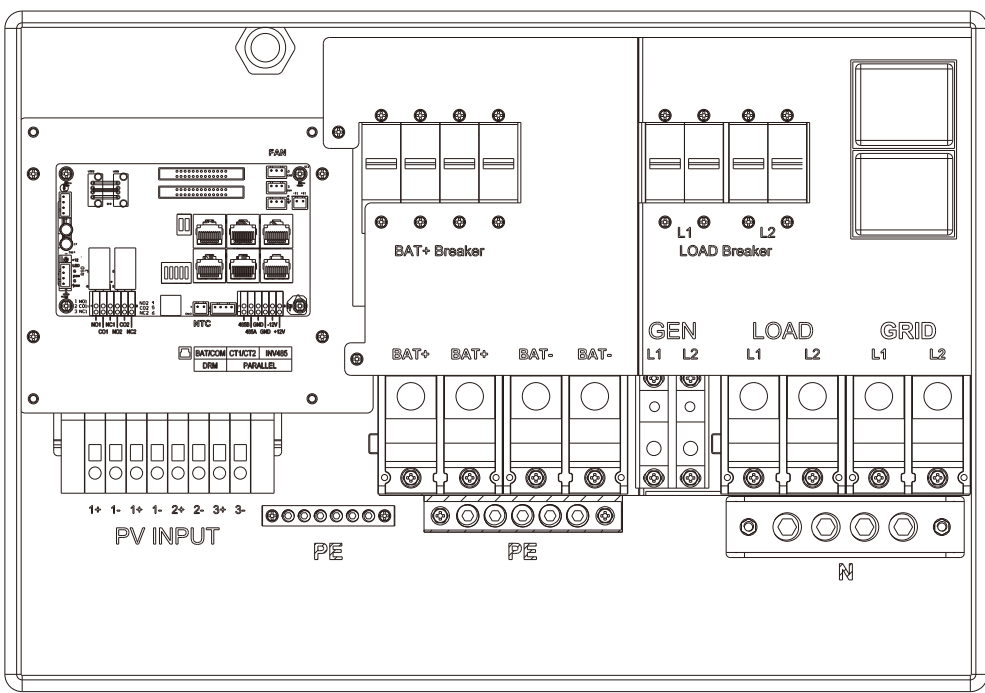
The inverter has integrated Load breaker and BAT breaker, and the Load breaker is 200A, the BAT breaker is 2x200A
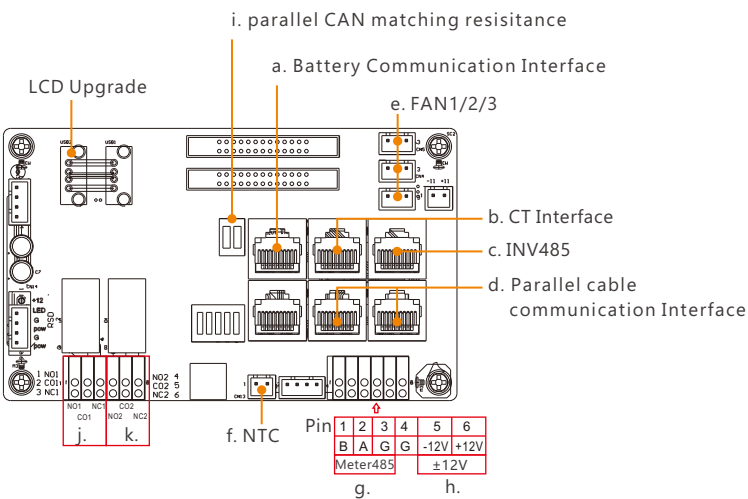
a). Battery communication port(CAN&RS485)
    please check Chapter 3.5.2 for Pin definition

b). CT Interface: please check Chapter 3.6.4 for CT connection

c). INV 485: Debugging port

d). Parallel communication port
    please check Chapter 3.9 for Parallel connection

e). FAN1/2/3

f). NTC: Connection for temperature sensor of lead-acid battery

g). Meter 485B&485A: For Meter communication

h). ±12V: Reserved for customer to use

i). CAN Matching resistance: Set DIP switch when use inverters in parallel

j). GEN(NO, NC): Connection for generator auto-start function

k). DRY(NO,NC): reserved

3.4 PV Connection

The PV connection of this hybrid inverter is the same as that a traditional on-grid solar inverter (string inverter).

Cable Requirement:

Cable Size	Minimum Voltage
10-8AWG(5 - 8 mm^2)	600V

⚠ **WARNING**

* Please double check the lowest ambient temperature of the installation location. The rated Voc on solar panel nameplate is obtained at 25℃ As the ambient temperature drops, the Solar panel Voc increases. Please ensure the Maximum solar string voltage corrected at the lowest temperature does not exceed the inverter's maximum input voltage of 550V.

face the same direction

3.5   Battery Connection

3.5.1   Battery power cable connection

Cable Requirement:

Model	Cable Size	Minimum Voltage	Torque for cable connection
12K	2/0-3/0 AWG(65-85 mm^2)	600V	9-18(N.M)

Step 1: Strip 1/4-5/16inch(6-8mm) insulation from the cable end and crimp OT rings for the cable ends.

Step 2: Route the battery power cable, connect positive to BAT+,negative to BAT-.

Step 3: Secure the conduit fitting to the enclosure using the counter nut.

Step 4: Fasten the OT rings of battery positive and negative cables to the lugs according to the markings.

Step 5: Fix the cable gland in place.
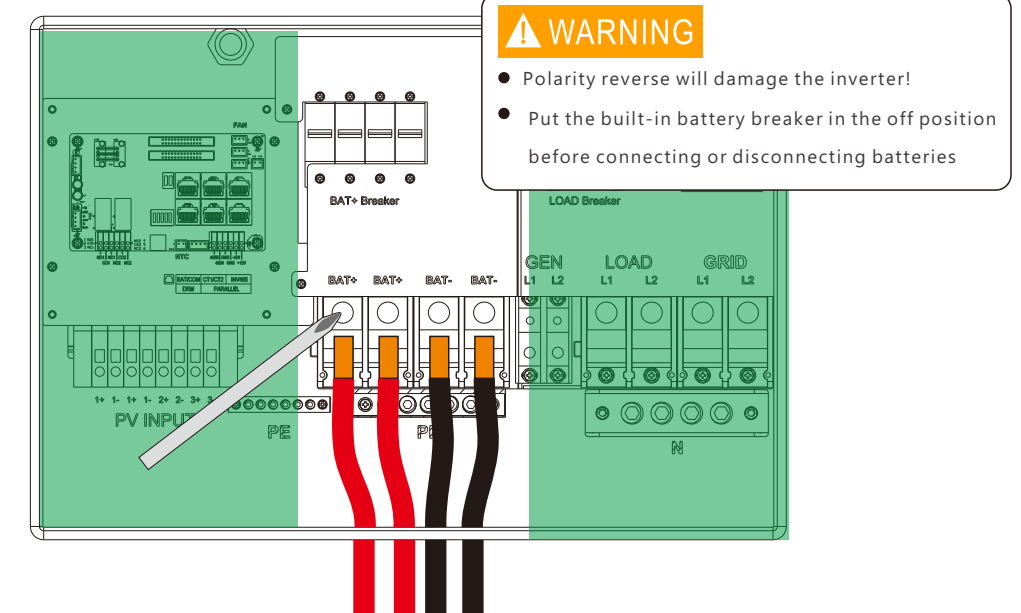
3.5.2   Battery communication cable connection

Correct battery communication cable must be used to connect the battery to the inverter when users choose lithium-ion battery type. Please select 'Lead-acid ' type if the lithium battery can not communicate with the inverter. The battery communication port on inverter is a Rj45 socket, Pin for the RJ45 plug of the communication cable is as below. Make the communication cable according to the below inverter Pin and the correct pinout of communication port on battery. The inverter supports both CAN and Rs485 communication.

Pin	Description
1	NC
2	GND
3	NC
4	BAT CAN H
5	BAT CAN L
6	NC
7	BAT RS485 A
8	BAT RS485 B

Pin 1 2 3 4 5 6 7 8

Battery CAN&RS485
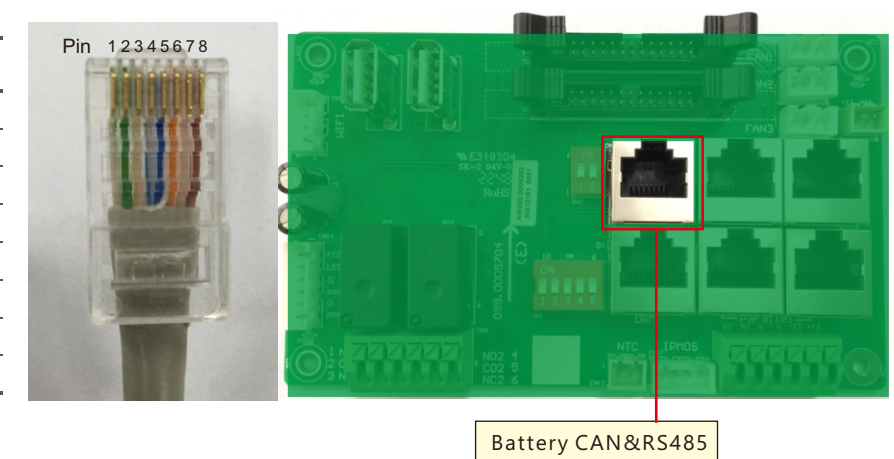
After battery power cable and communication cable connection, users need to enter Advanced settings and choose Battery type and brand on the inverter LCD. After you choose the right battery protocol, the communication will be build in 1-2 minutes.

Basic | Charge | Discharge | Advanced | Debug | Device info.

Grid type 240V/120V   Grid Freq 60   Set
Grid regulation UL1741&IEEE1547   Reconnect time(S)
HV1 [ ] V [ ] S HV2 [ ] V [ ] S HV3 [ ] V [ ] S
LV1 [ ] V [ ] S LV2 [ ] V [ ] S LV3 [ ] V [ ] S
HF1 [ ] Hz [ ] S HF2 [ ] Hz [ ] S HF3 [ ] Hz [ ] S
LF1 [ ] Hz [ ] S LF2 [ ] Hz [ ] S LF3 [ ] Hz [ ] S
Battery type 1:Lead-acid   Set
Lithium brand [ ]   Lead capacity(Ah) [ ]

Basic | Charge | Discharge | Advanced | Debug | Device info.

Charge first(PV) ✓   Set
Time 1   Charge first power(kW)
Time 2   Stop charge first SOC(%)
Time 3   Stop charge first Volt(V)
Lead-acid
Absorb voltage(V)   Float voltage(V)   Set
Start derate Volt(V)

3.6 Grid&EPS load Connection

3.6.1 Grid type and regulation selection

The inverter can be used with 120/240V split-phase , 120/208V split-phase.

The inverter has passed the main grid-connection regulations in the US(IEEE1547, CA Rule 21, HECO Rule 14H, etc.). If grid is connected to the Inverter, make sure the grid settings are set correctly. Users can choose different Grid Type and regulation in Advanced program on LCD as below:

Basic | Charge | Discharge | Advanced | Debug | Device info.

Grid type 240V/120V   Grid Freq 60   Set
Grid regulation UL1741&IEEE1547   Reconnect time(S)
HV1 [ ] V [ ] S HV2 [ ] V [ ] S HV3 [ ] V [ ] S
LV1 [ ] V [ ] S LV2 [ ] V [ ] S LV3 [ ] V [ ] S
HF1 [ ] Hz [ ] S HF2 [ ] Hz [ ] S HF3 [ ] Hz [ ] S
LF1 [ ] Hz [ ] S LF2 [ ] Hz [ ] S LF3 [ ] Hz [ ] S
Battery type 1:Lead-acid   Set
Lithium brand [ ]   Lead capacity(Ah)

3.6.2 Grid and EPS load connection for split-phase service

Connection diagram for 120/240V is as below. The connection diagram for 120/208V split phase service is roughly the same except that generator is not supported.

The inverter can be connected to the load side of the service disconnecting means if the busbar rating in the main panel can meet the NEC705.12(B)(3) requirements. Otherwise, a Line side connection can be made to avoid an expensive main panel upgrade.

Grid and EPS Load Connection

Whole Home Backup Connection
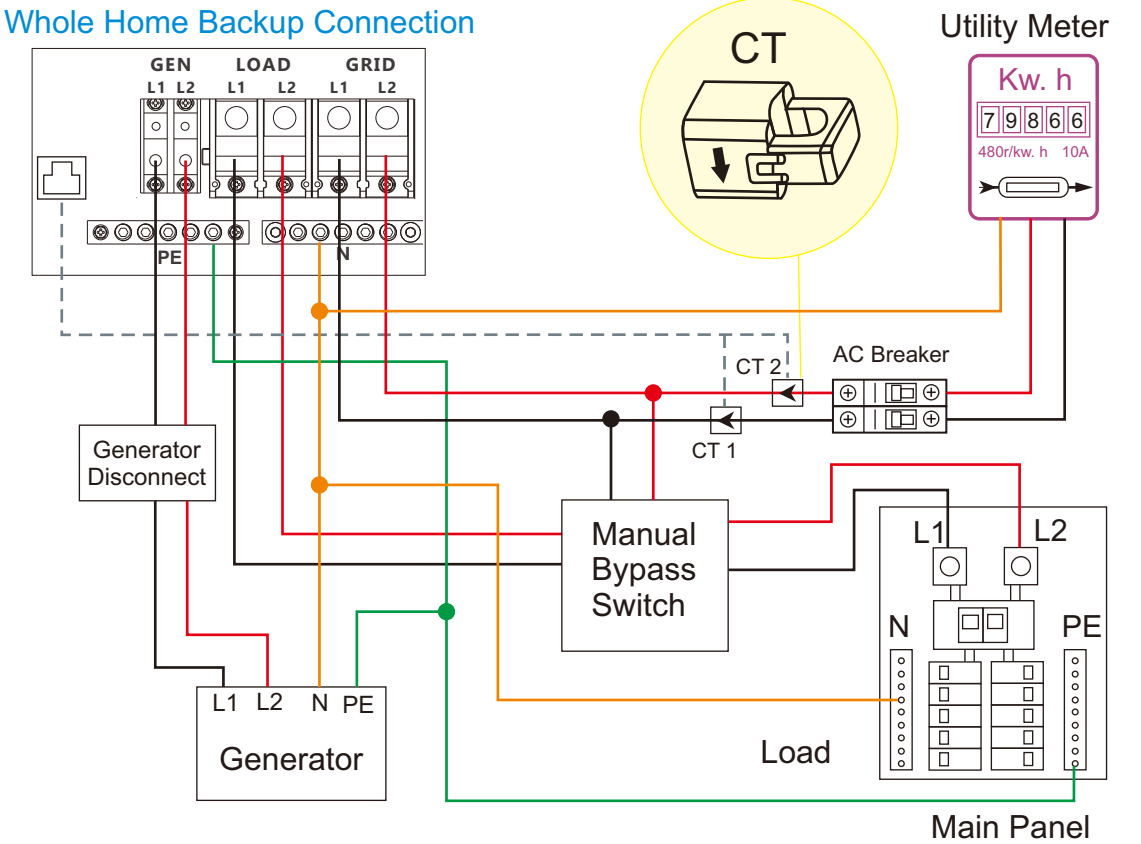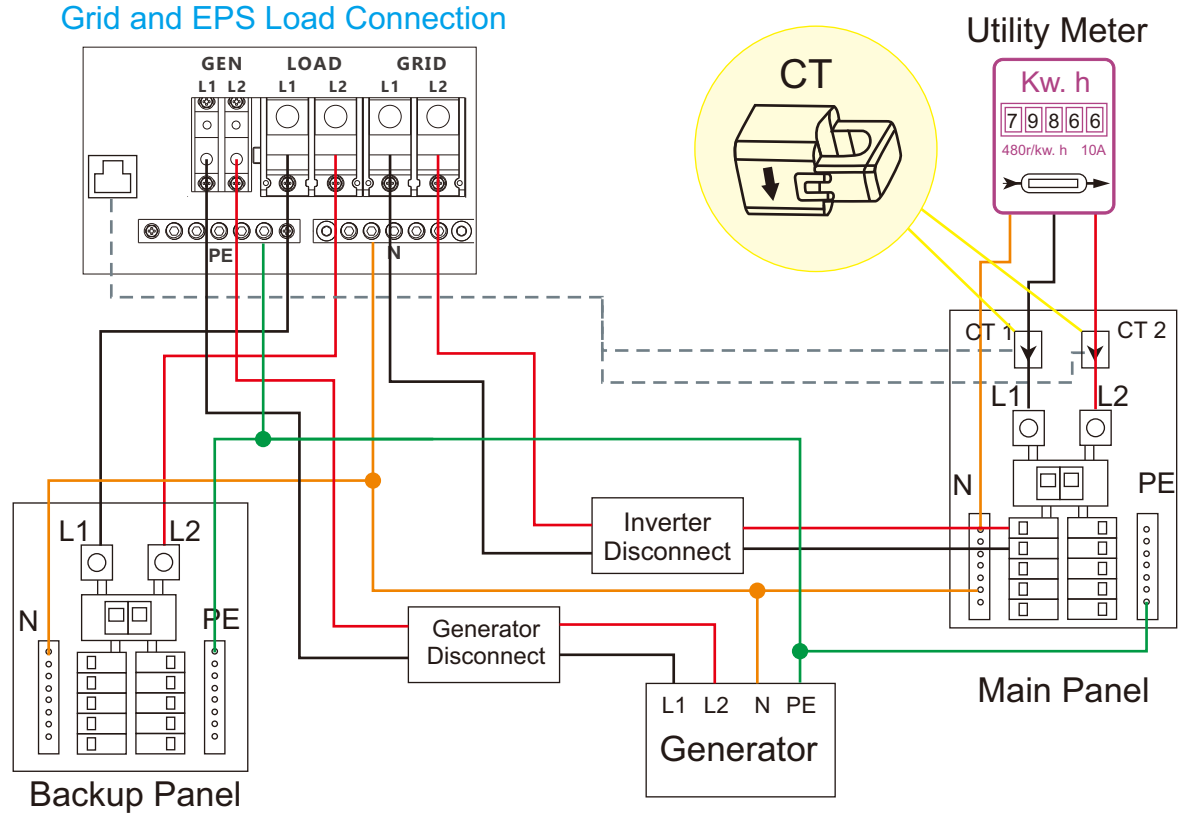
3.6.3 AC cable connection

Cable Requirement:

Current	Cross-section	Cable Diameter	Minimum Voltage	Torque for cable connection
100A	3-2AWG(25-35mm²)	6-7mm	600V	5(N.M)
200A	1/0-2/0AWG(55-70mm²)	8-9mm	600V	9-18(N.M)

a. Strip off 5/16-3/8inch(8~10mm) insulation sleeve on the cables.

b. Use wire ferrules if the cables are made of fine stranded wires.

c. Secure the conduit fitting to the enclosure using the counter nut of the fitting.

d. Fasten the grid and EPS load cables to the terminal block in accordance with the markings.

e. Secure conduit to the conduit fitting.

f. Check that the cables are connected correctly and securely, then take appropriate measures to ensure that the conduit and conduit fitting are secured reliably, and seal the cable entry holes.


⚠ WARNING

● Put the built-in load breaker in the on position before providing power to EPS load
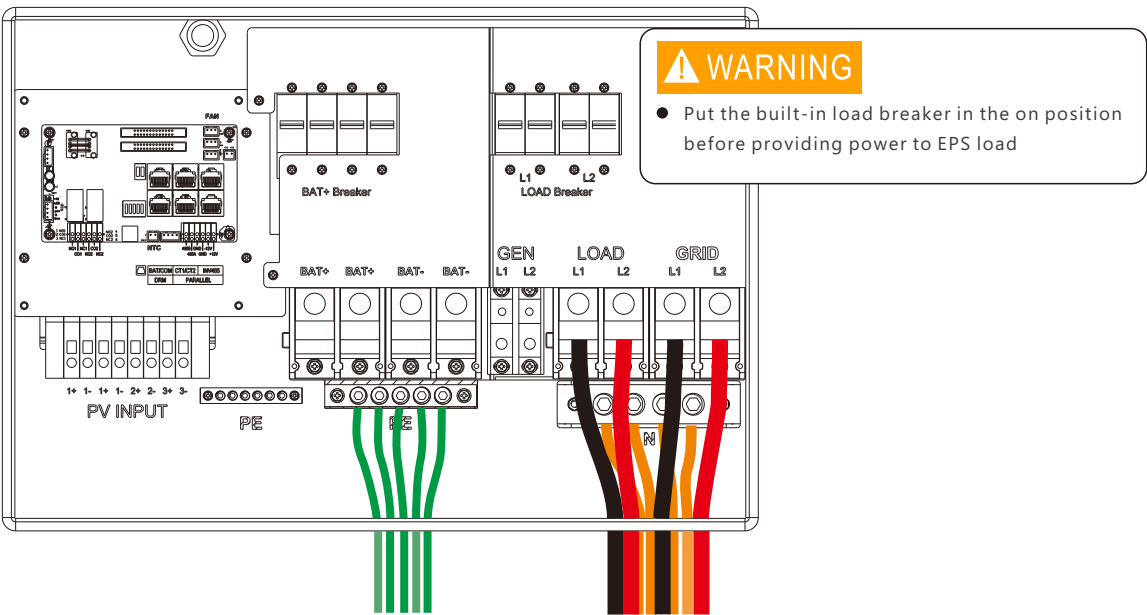
3.6.4 CT/Meter Connection

To measure the power imported from and exported to the grid, a pair of CTs or one triphase meter must be installed at the service entry point in or near the main service panel. We standardly supply 2 CT for one inverter.

CT Port Pin definition

The CT interface for 2 CTs connection is a RJ45 port ,We have made a RJ45 plug on those 2 CTs in advance, so you can connect it to the port directly.

Pin	Description
1-4	Reserved
5	CT2N
6	CT2P
7	CT1N
8	CT1P
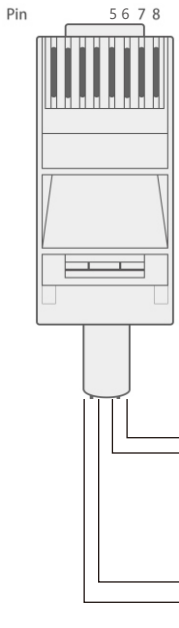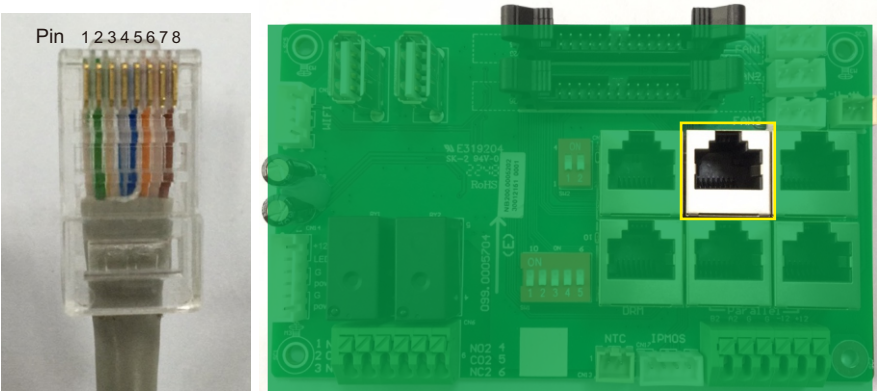
Please refer to the connection diagram for the correct positions of CTs and clamp the 2 CTs on the L1 and L2 wires at the service entry point in the main service panel. CT1(label L1) should go to L1 and CT2(label L2) should go to L2. The arrow on the CT is pointing to the inverter.(*** Incorrectly install CT will cause The Display to show incorrect informations and features of the inverter will not function correctly) If the CT are in a wrong direction, there is an option you can change the direction of the CT on your inverter call: CT Direction Reversed (Only for Direction not CT1 or CT2 Placement) in Advanced Tab. You would not need to go change it physically.

CT Clamp Ratio

The inverter support 3 ratios of CT clamp- **1000:1** , **2000:1** and **3000:1** . The CT ratio of the CTs in the accessory bag is 3000:1. If you are using a 3rd party CT, please ensure the CT ratio is one of them, and select the correct CT ratio setting in the inverter monitor page or on the inverter LCD.
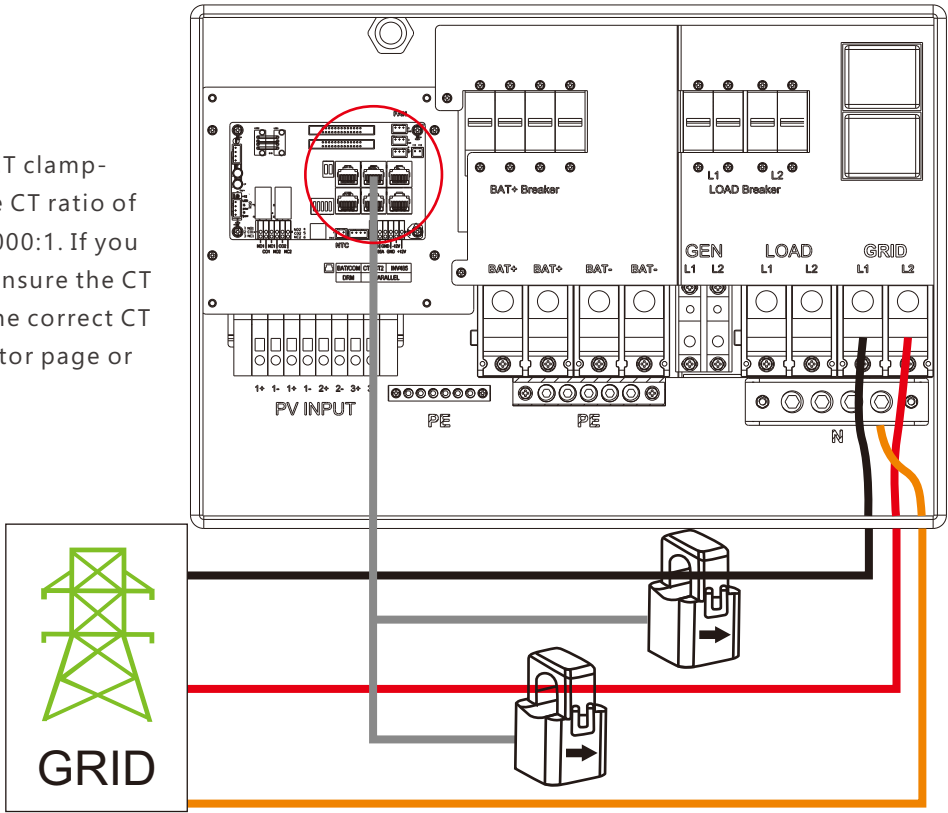
Extend CT clamp cable

The CT wires can be extended with a common ethernet cable if the length is not enough. An RJ45 adapter is needed for the extension. The CT wires can be extended up to 300ft(around 100m).

If you need to use a meter for import/export detection instead of CTs, you need to connect it to the Meter 485A and 485B terminals on the inverter.

Meter

Basic	PV input		Meter or CT		Set
Charge	MODBUS addr		Meter type		
	Vpv start (V)		CT ratio		
Discharge	Offgrid output ✓	CT direction reversed			Set
Advanced	Seamless switch	Charge last	RSD disable		
	AC couple	EPS output without Battery	Micro-grid		
Debug	Smart load	Run without grid			Set
Device info.	PV Arc ✓	PV Arc fault clear			Set
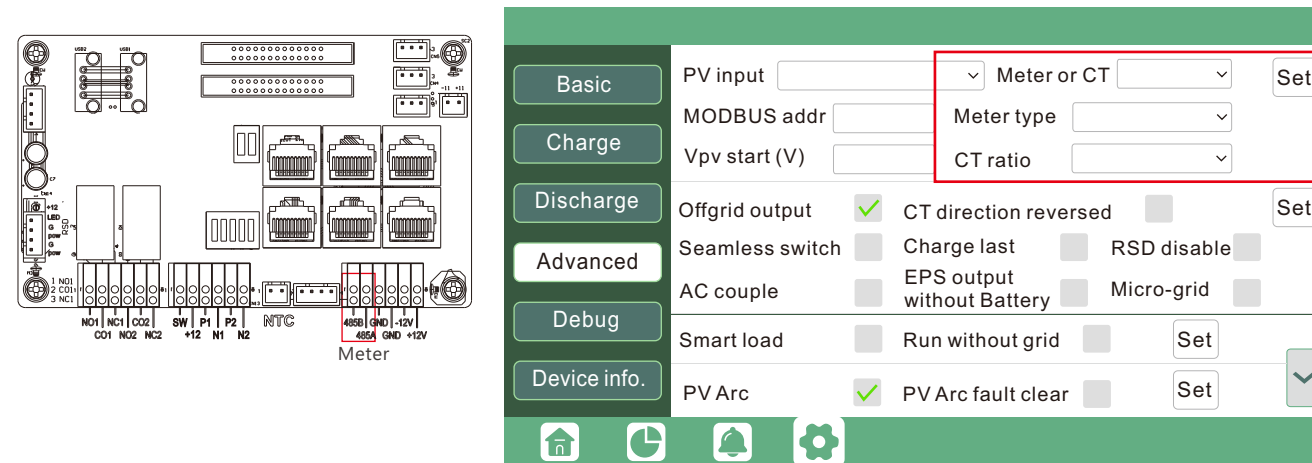
3.7 Working with Generator

3.7.1 Generator system connection

This hybrid inverter can work with generator. There are Gen ports on the inverter for generator connection.

Generator requirements: the generator should be neutral bonded type, with 240V/120V output at same time, generator capacity should be larger than 6kW.

Generator Connection-Partial Backup
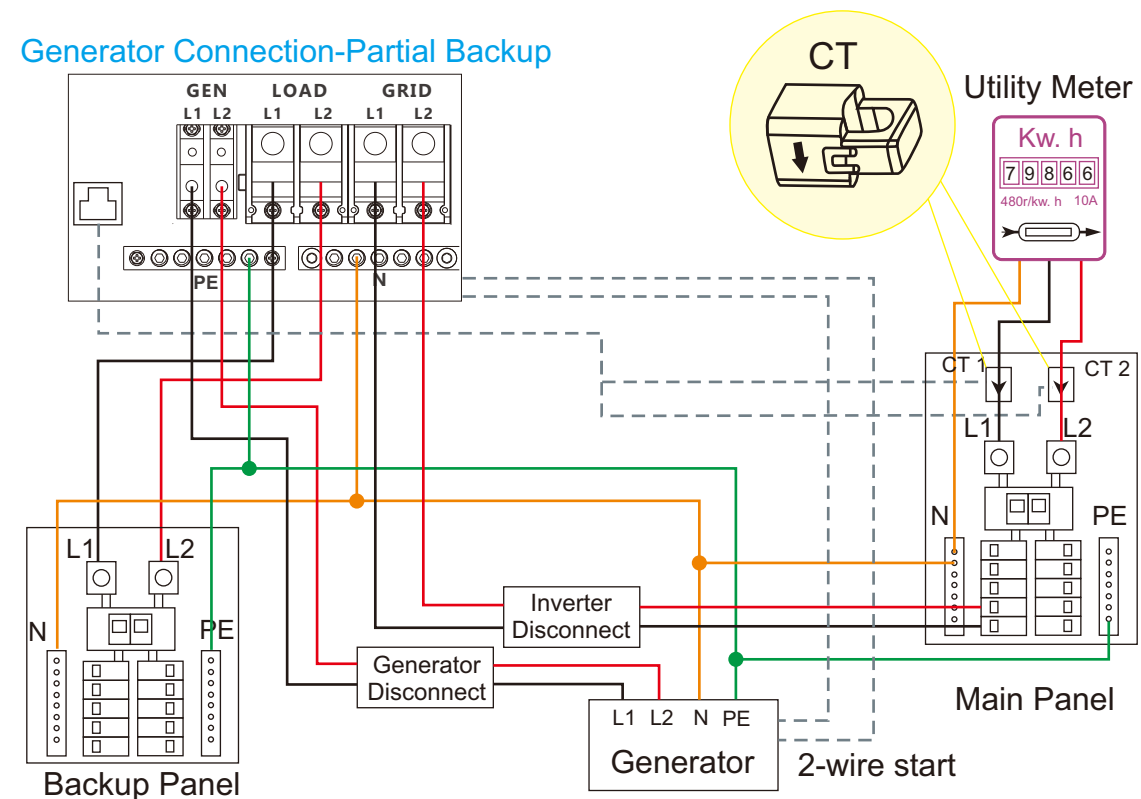
Generator Connection-Whole Home Backup
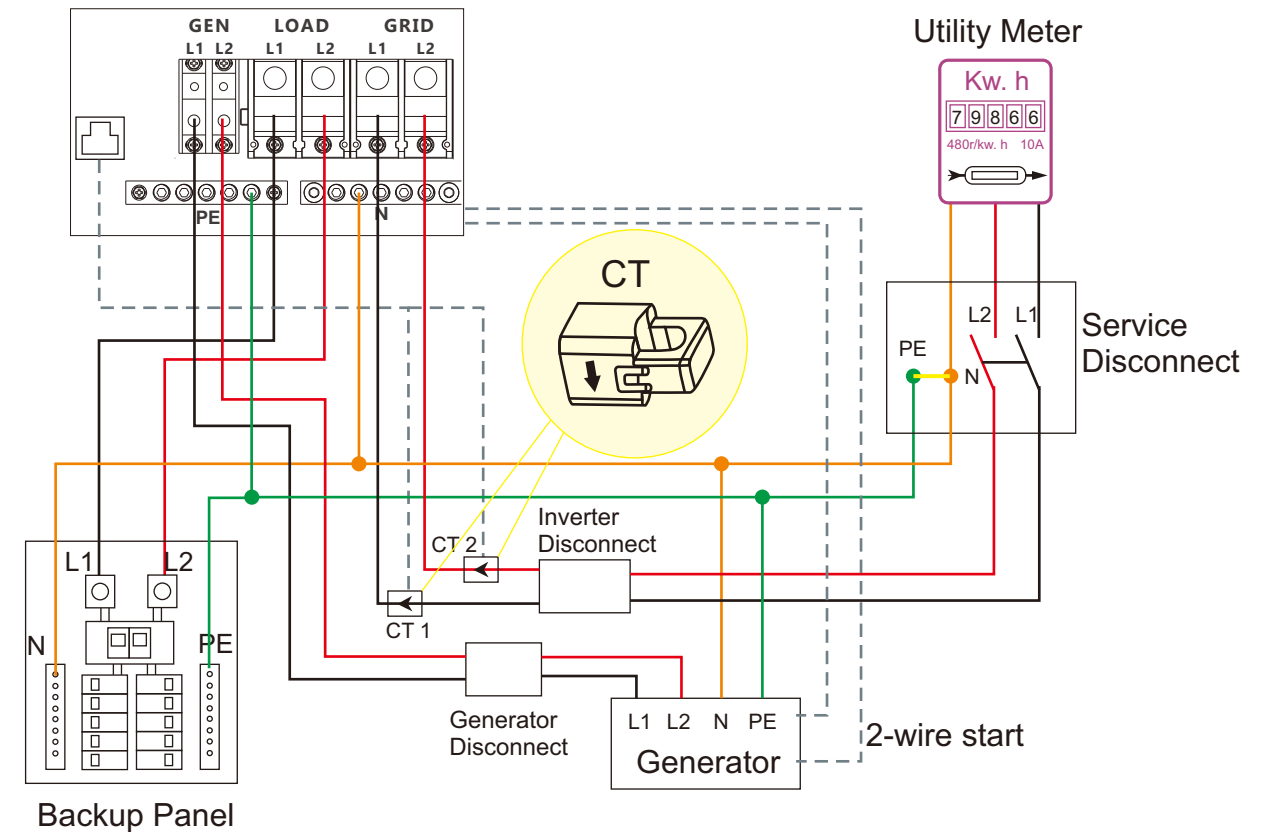
When the generator is started, all the loads connected to EPS will be supplied by the generator. Meanwhile the battery will be charged.

The pass-through relay on the generator port is 90A. When the generator is on, please ensure the total load and charge current will not exceed 90A.

The generator start signal shall be connected to the COM board GEN Nominal Open(NO1 and CO1), or Nominal Close(NC1 and NO1) port, if users want to start generator remotely.
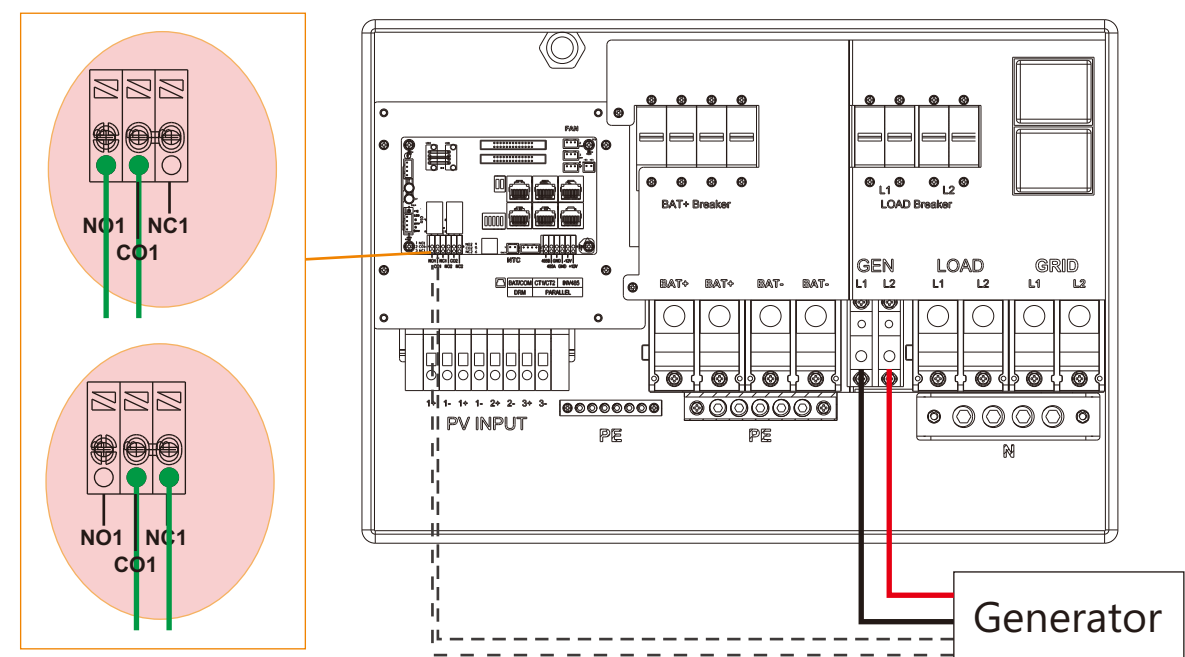
3.7.2 Generator Startup and Stop settings
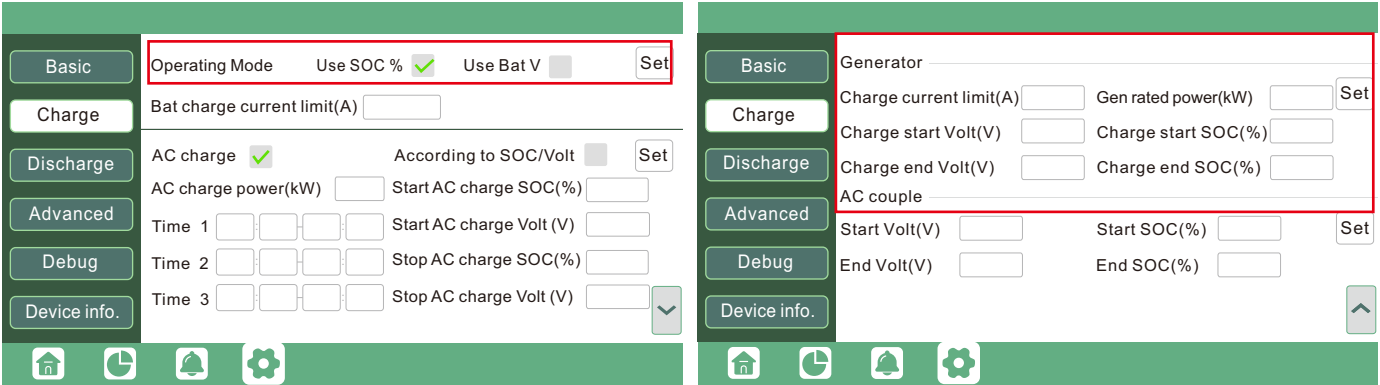
It depends on the Bat operating mode setting, The system will use either battery SOC or battery voltage to determine whether the system needs to start or stop the generator.

Generator Start Conditions

When utility fails and

-When battery is discharged to cut-off settings

or there is force charge request from battery.

or when the battery voltage or SOC is lower than the Generator Charge start Volt/SOC settings,

Generator Stop Conditions

when battery voltage or SOC is higher than Charge end Volt/SOC settings value.

3.8 AC Coupling Installation Connection

The inverter supports AC coupling connection with the existing grid-interactive solar system. The existing solar system is connected to the inverter's GEN port.

Connection for AC coupled solar system
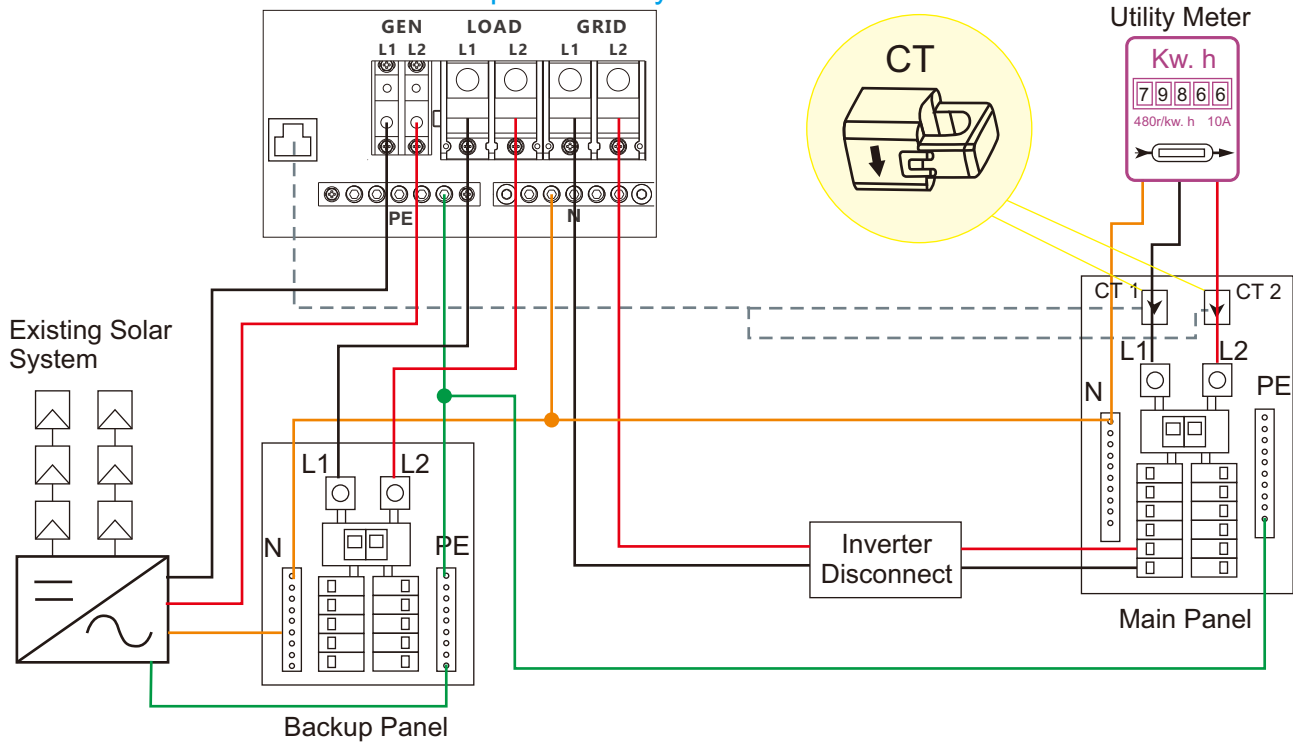
After AC couple function enabled:

When the Grid is on, the GEN terminal is connected to the grid terminal inside the inverter. In this case the hybrid inverter will bypass the interactive inverter AC to the grid and EPS.

When grid is off, The GEN terminal is connected to the EPS terminal inside the inverter. In this case, the hybrid inverter will work as a power source for the grid interactive inverter to synchronize and feed power to the micro-grid. The loads will be first supplied by solar power. If solar panels are generating more power than load consumption, the excess solar power will be stored to the battery. When solar power exceeds the sum of load power and max battery charging power, e.g. when battery is nearly full. The inverter will signal the grid interactive inverter to reduce power via the frequency shifting power reduction mechanism, thus to maintain the balance of generation and consumption of the micro grid system.

AC Coupling Settings
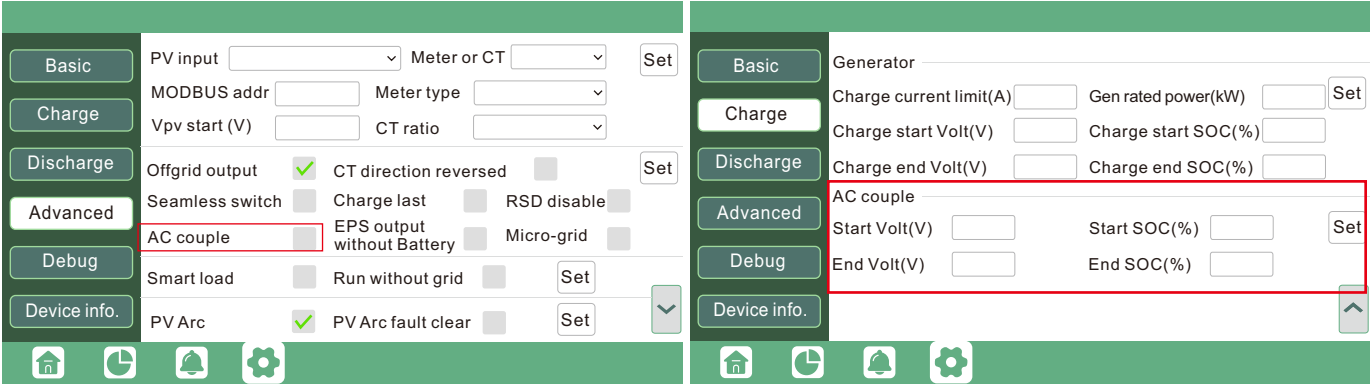
Users need to enable AC coupling function when they connect existing on grid system to GEN terminal

Start SOC(%): The SOC at which the AC coupled inverters are turned on when in off-grid mode. 50%~70% recommended

End SOC(%): The SOC at which the AC coupled inverters are shut down when in off-grid mode. 90% recommended

When On-Grid and Export to Grid enabled, the AC-coupled inverter will always be on, and it will sell any extra power back to the grid. Ensure you are allowed to sell power to your utility provider when using AC Coupled PV Arrays on-grid.

3.9 Parallel System Connection

3.9.1 Connection for paralleling system

The hybrid inverter supports parallel connection to expand power and energy capacity to suit different using scenarios. Up to 6 units can be paralleled to reach a capacity of 72kW. Wiring diagram is as below, The manual bypass switch connect loads to EPS panel for default. When inverters fail, users can switch the loads to utility.

a. 12KW x 3 Parallel system installation connection (3 @ 240V/120V)
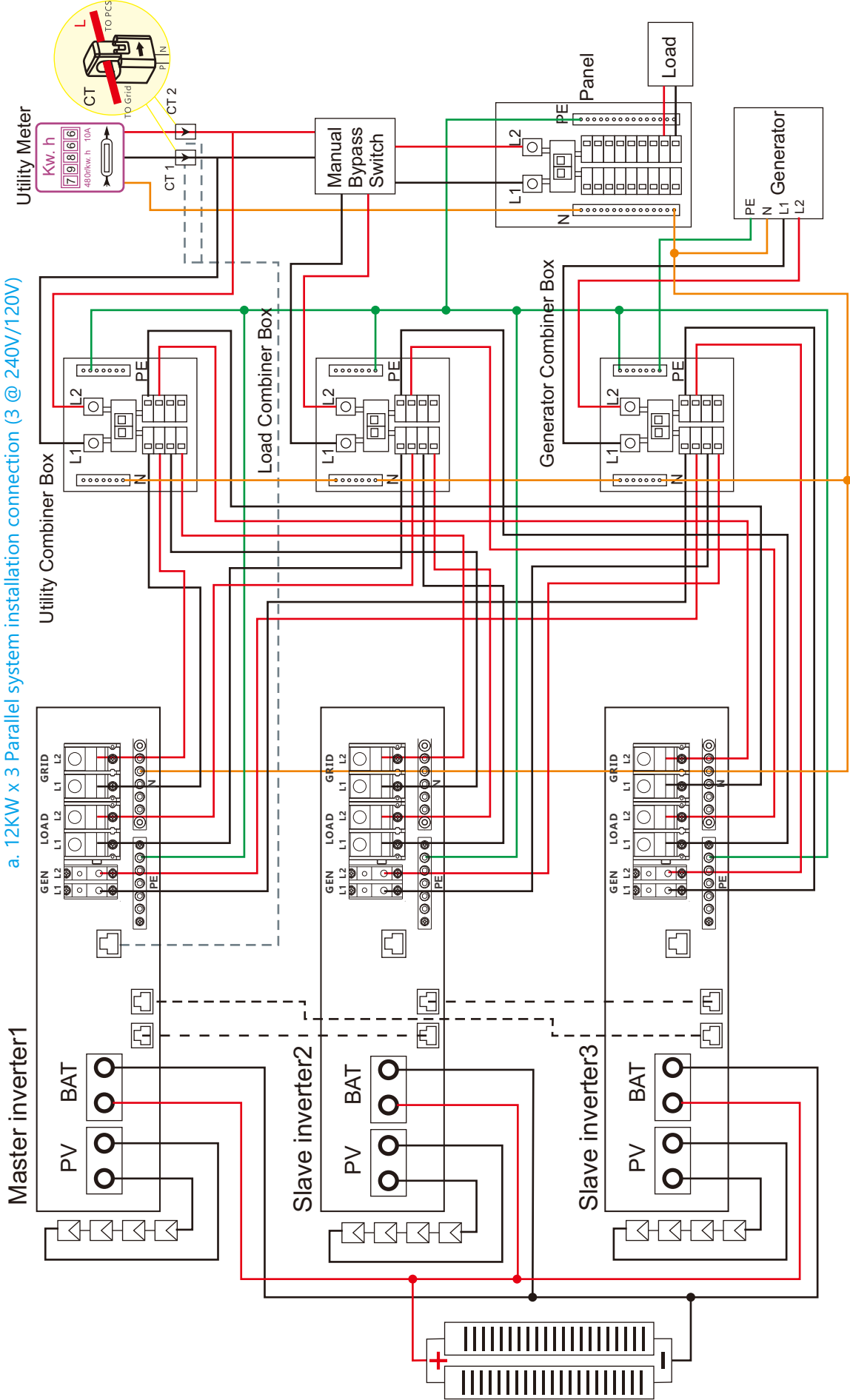
Please put the 2-bit CAN balancing resistor switch to ON status for the first and end inverter of the daisy chain loop.

Utility Meter — Kw. h — 480kw.h — CT — CT 1 — CT 2 — L — TO PCS — TO Grid — Panel — Load — Manual Bypass Switch — Generator — L1 — L2 — N — PE

Utility Combiner Box — Load Combiner Box — Generator Combiner Box — L1 — L2 — N — PE

Master inverter1 — Slave inverter2 — Slave inverter3 — PV — BAT — GEN — LOAD — GRID — L1 — L2 — N — PE

Grid type setting for each inverter

Inv1 setting

Basic — Charge — Discharge — Advanced — Debug — Device info.

Parallel system
Role — 1 phase master — Phase — R Phase — Set
Parallel battery
Share battery
Auto Detect Phase — Reset

Inv2 setting

Parallel system
Role — Slaver — Phase — R Phase — Set
Parallel battery
Share battery — Set
Auto Detect Phase — Reset

Inv3 setting

Parallel system
Role — Slaver — Phase — R Phase — Set
Parallel battery
Share battery — Set
Auto Detect Phase — Reset

Grid type — 240V/120V
Grid regulation — UL1741&IEEE1547
Grid Freq — 60 — Set
Reconnect time(S)
HV1 — V — HV2 — V — HV3 — V
LV1 — V — LV2 — V — LV3 — V
HF1 — Hz — HF2 — Hz — HF3 — Hz
LF1 — Hz — LF2 — Hz — LF3 — Hz — Set
Battery type — 1:Lead-acid
Lithium brand — Lead capacity(Ah)

b. 12KW x 3 Parallel system installation connection (3 @ 208V/120V)

Utility Meter
Kw. h
7 9 8 6 6
480Kw.h 10A

Manual Bypass Switch

Load

Panel — N L1 L2 L3 PE

Generator — PE L1 L2 L3 N

Utility Combiner Box — L1 L2 L3 PE N
Load Combiner Box — L1 L2 L3 PE N
Generator Combiner Box — L1 L2 L3 PE N

CT — TO Grid / TO PCS — L N PI

CT 1 / CT 2

Master inverter1 — BAT — PV — GEN L1 L2 — LOAD L1 L2 N — GRID L1 L2 N — PE
Slave inverter2 — BAT — PV — GEN L1 L2 — LOAD L1 L2 N — GRID L1 L2 N — PE
Slave inverter3 — BAT — PV — GEN L1 L2 — LOAD L1 L2 N — GRID L1 L2 N — PE

key
L1
L2/Positive
L3/Negative
Neutral
Ground

L1(120V)
N
L3(120V)
L2(120V)

+ −

Inv1 setting

Basic | Charge | Discharge | Advanced | Debug | Device info.

Parallel system
Role 3 phase master
Parallel battery
Share battery
Auto Detect Phase

Set
Phase R Phase Set
Reset

Grid type setting for each inverter

Basic | Charge | Discharge | Advanced | Debug | Device info.

Grid type 208V/120V
Grid regulation UL1741&IEEE1547
HV1 V   HV2 V   HV3 V   S
LV1 V   LV2 V   LV3 V   S
HF1 Hz HF2 Hz HF3 Hz S
LF1 Hz LF2 Hz LF3 Hz S
Battery type 1:Lead-acid
Lithium brand   Lead capacity(Ah)

Grid Freq 60 Set
Reconnect time(S)
Set

Inv3 setting

Basic | Charge | Discharge | Advanced | Debug | Device info.

Parallel system
Role Slaver
Parallel battery
Share battery
Auto Detect Phase

Set
Phase T Phase Set
Reset

Inv2 setting

Basic | Charge | Discharge | Advanced | Debug | Device info.

Parallel system
Role Slaver
Parallel battery
Share battery
Auto Detect Phase

Set
Phase S Phase Set
Reset

c. 12KW x 2 Parallel system installation connection (2 @ 208V/120V)

Utility Meter — Kw.h — Load — Manual Bypass Switch — Panel — Generator

Utility Combiner Box — Load Combiner Box — Generator Combiner Box

CT — TO PCS — TO Grid — P — N — L — CT1 — CT2

Master inverter1 — Slave inverter2

PV — BAT

GEN L1 L2 — LOAD L1 L2 — GRID L1 L2 — N — PE

key
L1
L2/Positive
L3/Negative
Neutral
Ground

L1(120V) — N — L3(120V) — L2(120V)

Panel: N L1 L2 L3 PE

Generator: N PE L1 L2 L3

Inv2 setting

Parallel system		
Role	Slaver	Phase	S Phase	Set
Parallel battery		
Share battery	✓	
Auto Detect Phase		Reset

Basic / Charge / Discharge / Advanced / Debug / Device info.

Inv1 setting

Parallel system		
Role	2x208 master	Phase	R Phase	Set
Parallel battery		
Share battery	✓	
Auto Detect Phase		Reset

Basic / Charge / Discharge / Advanced / Debug / Device info.

Grid type setting for each inverter

Grid type	208V/120V	Grid Freq	60	Set
Grid regulation	UL1741&IEEE1547	Reconnect time(S)		

HV1 V HV2 V HV3 V S S S
LV1 V LV2 V LV3 V S S S
HF1 Hz HF2 Hz HF3 Hz S S S
LF1 Hz LF2 Hz LF3 Hz S S S   Set

Battery type	1:Lead-acid
Lithium brand	
Lead capacity(Ah)	

Basic / Charge / Discharge / Advanced / Debug / Device info.

---

d. 12KW x 2 Parallel system installation connection (2 @ 240V/120V)

Utility Meter — Kw.h — Load — Manual Bypass Switch — Panel — Generator

Utility Combiner Box — Load Combiner Box — Generator Combiner Box

CT — TO PCS — TO Grid — P — N — L — CT2

Master inverter1 — Slave inverter2

PV — BAT

GEN L1 L2 — LOAD L1 L2 — GRID L1 L2 — N — PE

Panel: N L1 L2 PE

Generator: N PE L1 L2

Inv2 setting

Parallel system		
Role	Slaver	Phase	R Phase	Set
Parallel battery		
Share battery	✓	
Auto Detect Phase		Reset

Basic / Charge / Discharge / Advanced / Debug / Device info.

Inv1 setting

Parallel system		
Role	1 phase master	Phase	R Phase	Set
Parallel battery		
Share battery	✓	
Auto Detect Phase		Reset

Basic / Charge / Discharge / Advanced / Debug / Device info.

Grid type setting for each inverter

Grid type	240V/120V	Grid Freq	60	Set
Grid regulation	UL1741&IEEE1547	Reconnect time(S)		

HV1 V HV2 V HV3 V S S S
LV1 V LV2 V LV3 V S S S
HF1 Hz HF2 Hz HF3 Hz S S S
LF1 Hz LF2 Hz LF3 Hz S S S   Set

Battery type	1:Lead-acid
Lithium brand	
Lead capacity(Ah)	

Basic / Charge / Discharge / Advanced / Debug / Device info.

Please put the CAN communication PIN to on status for the first and the end inverter

Parallel line(n to 1)　　The max parallel quantity is 10, so 2<n<10

Parallel line1　　　　　　Parallel line2　　　　　　Parallel line(n-1 to n)

No.1　　　　　　No.2　　　　　　No.n-1　　　　　　No.n
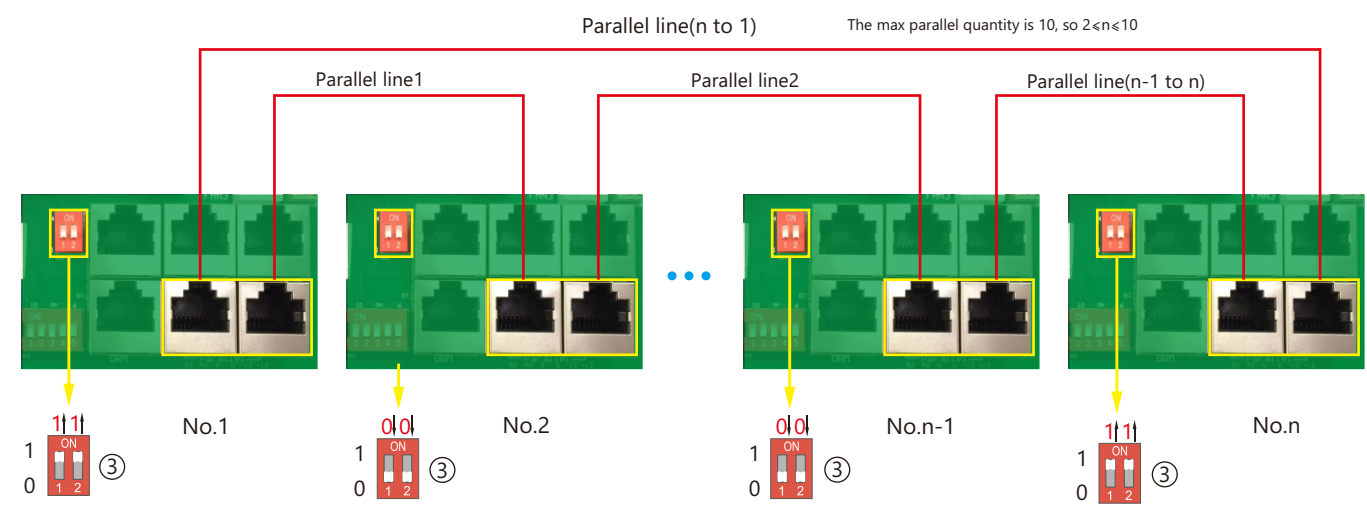
If the parallel cable is not enough or long enough, please make a straight pin to pin cable

Settings for paralleling function in monitor system

1. Set up monitoring for the system, add all dongles to one station. Users can login to visit the monitoring system, Configuration->Station->Plant Management->Add a dongle to add dongles.

	Monitor	Data	Configuration	Overview	Maintain	Aspergo	User Center

Stations

+ Add Station　　　　　　　　　　　　　　　　Search by station name ✕

Datalogs

	Plant name	Installer	End User	Country	Timezone	Daylight saving time	Create date	Action
1	Genesis		Aspergo Install	South Africa	GMT+2	No	2019-03-14	Plant Management ▼
2	Butler Home	Elangeni	johnbutler	South Africa	GMT+2	No	2019-03-25	Plant Management ▼
3	Office			South Africa	GMT+2	No	2019-06-03	Plant Management ▼
4	Cronje Home	Broomhead	cronje	South Africa	GMT+2	No	2019-07-16	Plant Management ▼

Inverters

Users

2. If the system shares a single battery bank,enable the shared battery function otherwise disable the shared battery function.

3. Set the system as a parallel group in the monitor system

	Monitor	Data	Configuration	Overview	Maintain	Aspergo	User Center

Stations Overview　　**Station Name**　　　　　　　　　　Search by inverter SN ✕

Device Overview

	Serial number	Status	Solar Power	Charge Power	Discharge Pow	Load	Solar Yielding	Battery Dischar	Feed Energy	Consumption E	Plant name	Parallel	Action
1	0272011008	✔ Normal	228 W	42 W	0 W	182 W	215.3 kWh	39.6 kWh	0 kWh	551.2 kWh	Dragonview	A-1	Parallel
2	0272011011		35 W	32 W	0 W	0 W	158.7 kWh	21.1 kWh	0 kWh	160.5 kWh	Dragonview	A-2	Parallel
3	0272011012		1 kW	129 W	0 W	1 kW	170.3 kWh	49.9 kWh	0 kWh	434.5 kWh	Dragonview	A-3	Parallel
4	0272011017		79 W	48 W	0 W	106 W	99 kWh	85.6 kWh	0 kWh	257.1 kWh	Dragonview	A-4	Parallel

Please contact your inverter supplier for more detailed guidance for paralleling system

3.9.2　Parallel information display
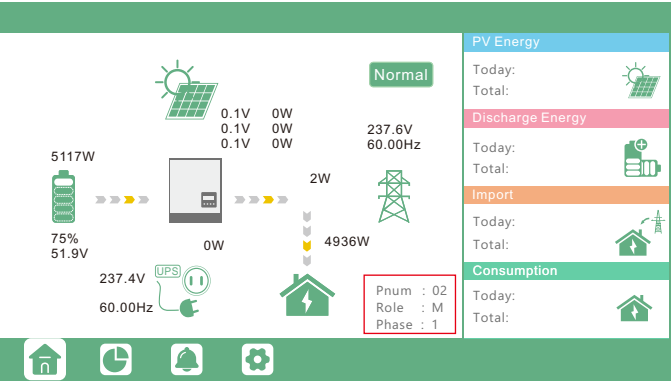
The information in the red box shows the parallel information

Pnum: 01~06, display number of parallel units

Role: M or S, M means Master and S means Slave

Phase: 1~3, 1: R Phase, 2: S Phase, 3: T Phase

● **NOTICE**

Notices for parallel system:

A. Ensure the Generator is connected to all systems in parallel(if application).

B. If you cannot divide the number of PV panels connected to each inverter, it is recommended to have more PV panels in the master inverter.

C. The values shown on the LCD of each inverter represent the inverter's contribution, not the system's total.

3.10　Monitor System Setup

3.10.1　Wifi/GPRS/4G/WLAN dongle connection

Users can use a WiFi/ WLAN /4G /2G dongle to monitor their inverter, and view the monitoring data on a computer or smart phone remotely.

To view data on smart phone, please download APP from the Google Play or Apple APP store, then login with their user account.
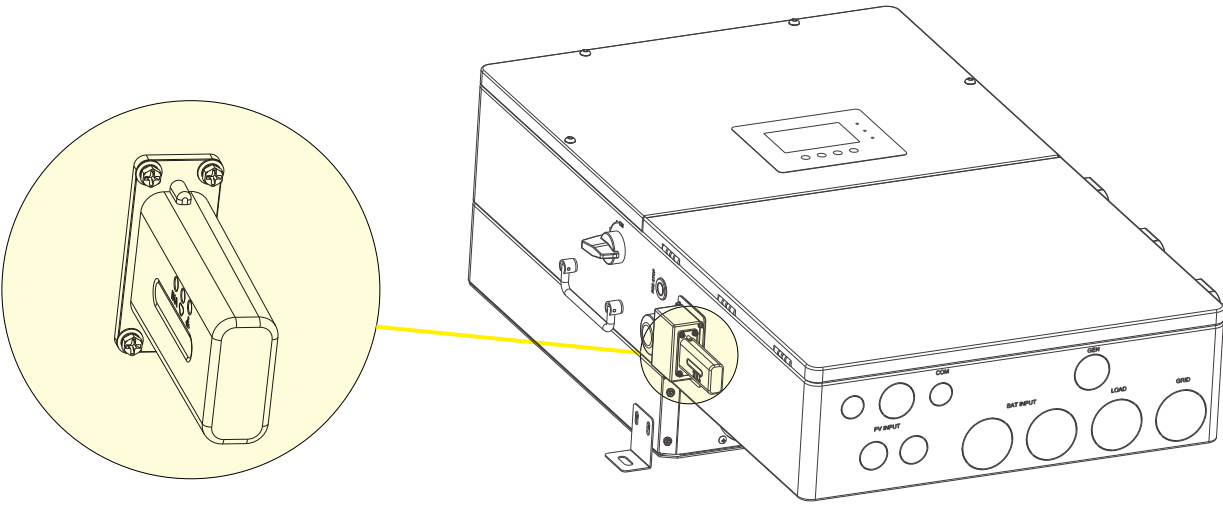
3.10.2 Setup the monitor system

1. Sign up an account on the mobile phone APP or Website

The "customer code" is a code we assign to your distributor or installer. You can contact your supplier for their code.

User name
Pass word
☑ Remember username   ☐ Auto login

LOGIN

Forget password?

— or —

REGISTER
DONGLE CONNECT
PRODUCT WARRANTY   LOCAL CONNECT
DOWNLOAD FIRMWARE
Version 2.9.4

* Cluster   North America ▼
* Username
* Password
* Repeat password
Real name
* E-mail
Tel number
* Station name
* Daylight saving time
* Continent   Asia ▼
* Region   East Asia ▼
* Country   China ▼
* Time zone   GMT + 8 ▼
* Address
* Customer code(Distributor/
Installer code)
* Dongle SN
* Dongle PIN

REGISTER

2. The station and wifi dongle will be created auto when you register, if you want have more stations need to be created, you can create as below

\+   Cluster: America ▼   ⊗

Station name / Serial number   🔍

Taiwan   Offline   2018-03-19
                          EDIT   ADD DONGLE

Grimsby   Offline   2018-05-0
                                            8
Unit 24 Denholme Gate   EDIT   ADD DONGLE

tlm_test_1   Offline   2018-05-17
                          EDIT   ADD DONGLE

PylonTech-Test   Offline   2018-05-17
                          EDIT   ADD DONGLE
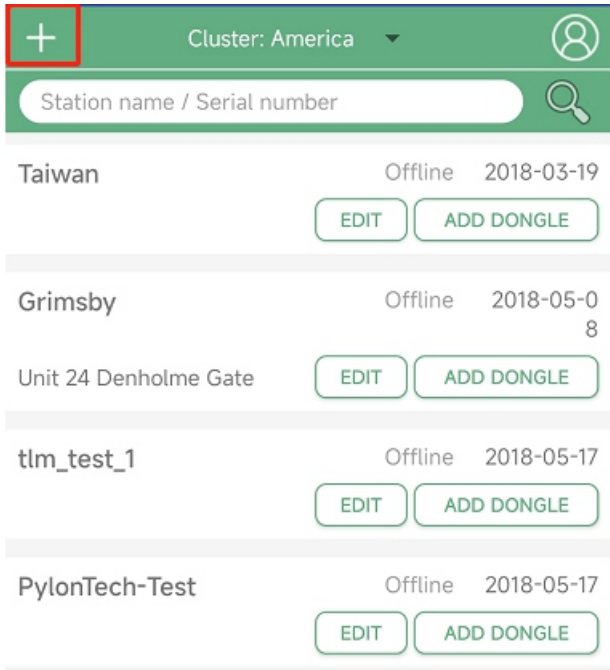
3.10.3 Set homewifi password to dongle

1. Connect your mobile phone to the "BAxxxxxxxx" wireless network where "BAxxxxxxxx" is the serial number of the WiFi dongle.

2. Click the "WiFi MODULE CONNECT" button on the APP

3. Select the home WiFi that the WiFi dongle is to be connected to,and enter the WiFi's password. And then click "HomeWifi Connect". The WiFi dongle will restart and try to connect to our server automatically.

4 .Check the LEDs' status on the WiFi dongle. The middle light should be solidly lit when the WiFi dongle connects to our server successfully.

12:20
CMCC

← WI-FI

BA 19520257
Obtaining address...
User
User_5g
User2
ChinaNet-wG49
CMCC-BAKR
HF-WIFI
ChinaNet-EWP
User_5G

MORE SETTINGS   DONE

User name
Pass word
☑ Remember username   ☐ Auto login

LOGIN

Forget password?

— or —

REGISTER
DONGLE CONNECT
PRODUCT WARRANTY   LOCAL CONNECT
DOWNLOAD FIRMWARE
Version 2.9.4

← Connect WIFI module to the home WIFI

Home Wifi: unknown ssid   ↻
Password: Please input password

Homewifi Connect

① Connect your mobile phone to the Baxxxxxxxx wireless network first. Then enter the HomeWifi and password of homeWifi, and click HomeWifi Connect.

Set with Bluetooth

5. Now you can disconnect your mobile phone from the "BAxxxxxxxx" wireless network. Login on the APP with your account, you'll find the inverter information already appears. Now you'll be able to monitor and control the inverter remotely on any smart phone or computer that has an Internet connection.

Please download the following guides for setting up WiFi dongle and monitoring account at

Document Reference:

1. Wifi Quick Guidance
Quick guidance for setting connection of WiFi module to home WiFi, you can also find a printed version in the packaging of the WiFi module.

2. Monitor system setup for Distributors and Monitor system setup for endusers
Account registration, the description of each items and parameters, setting parameters

3. Monitor_UI_Introduction
Introduction of monitor interface

3.10.4   4G dongle monitoring setup

Customer should register the account as 3.10.2 first. Make sure you have put SIM card inside 4G dongle. Plug 4G dongle in, and 5 minutes later, you will be able to see your inverter online.

3.10.5   Third party RS485 communication

Meter 485B&485A: are used when the Meter is not connected. These two pins can be used to communicate with the inverter using our Rs485 modbus protocol.

INV485: This interface is shared with the WIFI module. If the WIFI module is not in use, users can use this interface to communicate with the inverter.

Please contact your distributor to get the protocol for third party APP development.

INV485

Meter
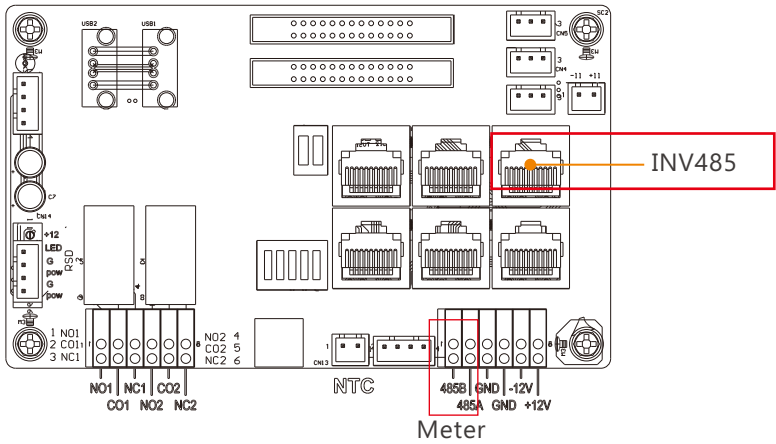
Pin	Description
1	485B
2	485A
3-8	/

Pin 1 2 3 4 5 6 7 8
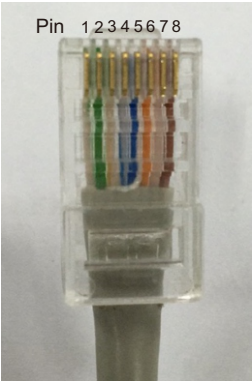
4. Operation Guide

4.1 Operation Mode and Function

The inverter has different working modes and functions to meet customers' various demands. The working modes and functions are as below.

4.1.1 Self-usage Mode (Default)

In this mode, the priority order of load supply sources is Solar>Battery>Grid. The priority order of solar power usage is Load>Battery>Grid.

➢ **Application Scenarios**

Self consumption mode will increase the self consumption rate of solar power and reduce the energy bill significantly

➢ **Related Settings**

Effective when Charge Priority , AC Charge, and Forced discharge are disabled

➢ **Example**

PV 1   209 W   359.2 v
PV 2   172 W   351.5 v
● Normal

Solar power

103 W
Charge Power

②

0 W

③

38%
Battery Level(SOC)
49.4Vdc

①

249.2Vac
60.00Hz

Standby
Backup Power(EPS)

268 W
Consumption Power

When solar power is enough, solar power will take load, then charge the battery, and at last feedback into the grid(when the feedback function is enabled)

PV 1   207 W   274.8 v
PV 2   127 W   249.1 v
● Normal

158 W
Charge Power

0 W

80%
Battery Level(SOC)
49.8Vdc

243.1Vac
60.00Hz

Standby
Backup Power(EPS)

484 W
Consumption Power

When the solar is not enough to take the load, the solar and battery will take the load together. If the battery is empty, the grid will used to take load

4.1.2 Charge First Mode

The priority order of solar power usage will be Battery >Load >Grid. During the Charge Priority time period, load is first supplied with grid power. If there is excess solar power after battery charging, the excess solar power will take load together with grid power.

➢ **Application Scenarios**

When users want to use solar power to charge batteries, grid power is used to supply loads.

➢ **Related Settings**

Basic	Charge first(PV) ✔ Set
	Time 1 Charge first power(kW)
Charge	Time 2 Stop charge first SOC(%)
Discharge	Time 3 Stop charge first Volt(V)
	Lead-acid
Advanced	Absorb voltage(V) Float voltage(V) Set
Debug	Start derate Volt(V)
Device info.	

➢ **Example**

PV 1   22 W   278.7 v
PV 2   700 W   452.8 v
● Normal

Solar

201 W
Charge Power

60 W
Import Power

①

③

100%
Battery Level(SOC)
57Vdc

②

228.1Vac
60.00Hz

Standby
Backup Power(EPS)

567 W
Consumption Power

Solar power will be used to charge the battery first, If there is extra power, it will be used to take the load.

4.1.3 AC Charge Mode

Users can charge batteries with grid power when electricity prices are cheap, and discharge battery power to supply load or export to the grid when electricity prices are high.

➤ **Application Scenarios**

When users have a Time of Use(TOU) rate plan.

➤ **Related Settings**

4.1.4 Grid peak-shaving Function
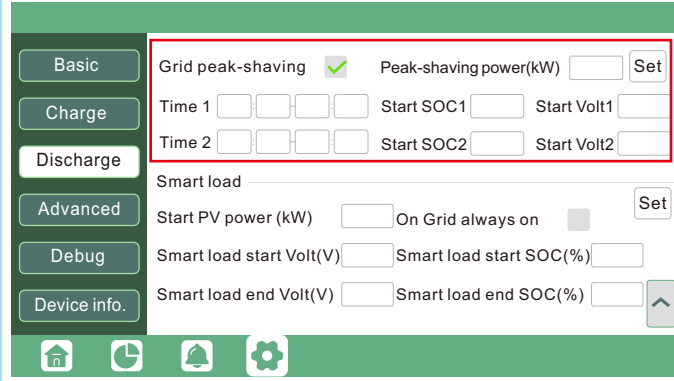
● **Grid peak-shaving & Grid peak-shaving power(kW)**: Is used to set the maximum power that the inverter will draw from its grid power.

4.1.5 Smart load Function

● **Smart Load:** This function is to make the Gen input connection point as an load connection point, if you enable it, inverter will supply power to this load when the battery SOC and PV power is above a user setup value. e.g. Smart load start SOC=90%, Smart load end SOC=85%, Start PV power=300W, it means: When the PV power exceeds 300W, and the battery system SOC gets to 90%, the Smart Load Port will switch on automatically to supply the load which is connected on this side. When the battery reaches SOC<85% or PV power<300w, the Smart Load Port switch off automatically.

Note:

If you enable the Smart load function, it's forbidden to connect the generator at the same time, otherwise the device will be damaged!

4.2 Rapid shutdown

The inverter includes a rapid shutdown system that complies with 2017 and 2020 NEC 690.12 requirements.
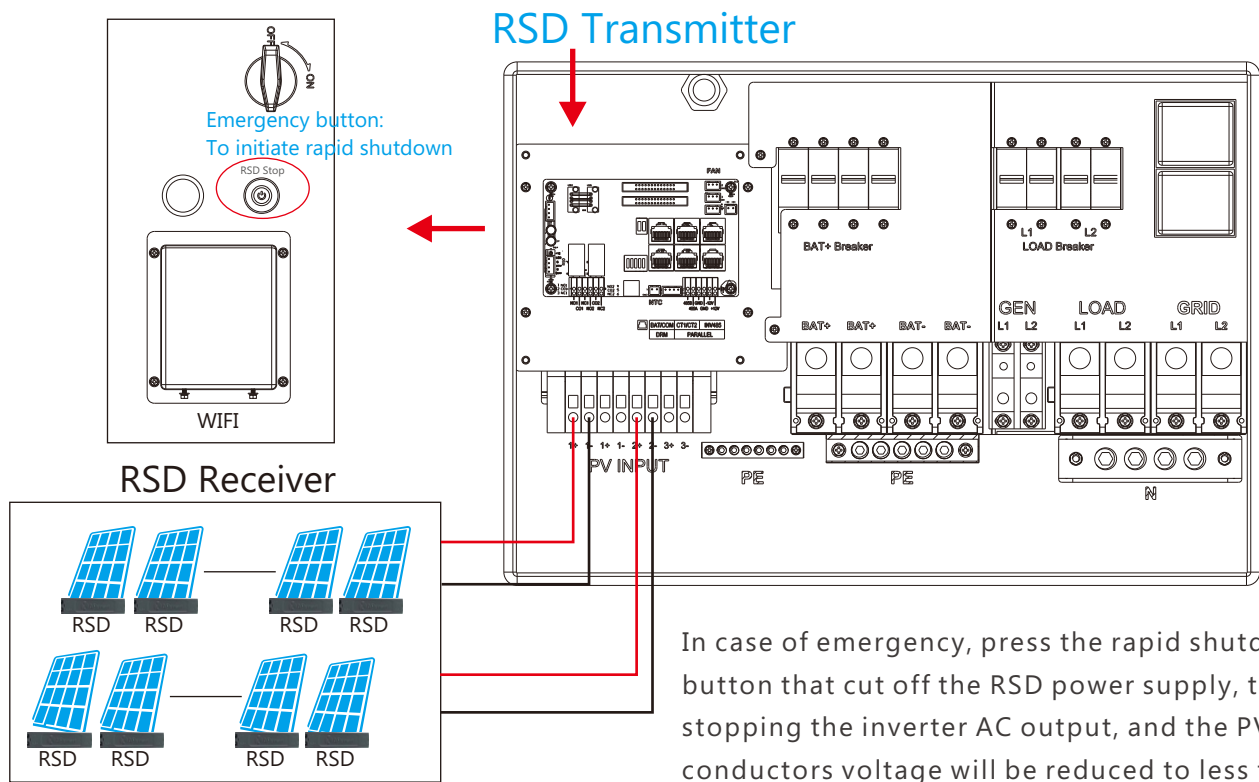
In case of emergency, press the rapid shutdown button that cut off the RSD power supply, thus stopping the inverter AC output, and the PV conductors voltage will be reduced to less than 30V within 30 seconds.

4.3 LCD Display

Users can view inverter running status, real time power, daily and accumulated energy information conveniently on inverter LCD. In addition to the above information, users can also check alarm and fault record on the display for troubleshooting.

4.3.1 Viewing information and alarm/fault record

➤ **Home Page**

Touch the screen to light it up if it's in sleep mode. The Home page will appear on the display. Users will see a system overview diagram along with the real time information of each component, such as battery SOC, battery charging/discharging power, grid import/export power, load power, etc. On the right part of the screen, users can check daily and accumulated solar energy, battery charged/discharged energy, grid imported/exported energy, as well as load consumption.
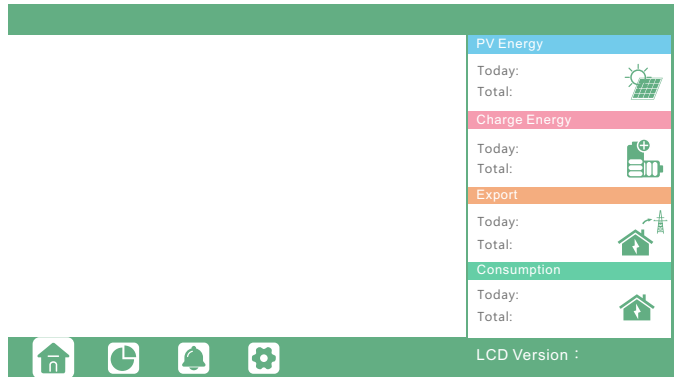
➤ **Detailed System Information**

Click on the pie icon at the bottom of the screen and, you'll be able to view the detailed real time solar information, battery information, grid information and EPS output information.

Vbat	Ibat
Pchg	Pdischg
Vbat_Inv	BatState
SOC/SOH	CycleCnt
Vchgref/Vcut	Bat capacity
I maxchg	I maxdischg
Vcellmax	Vcellmin
Tcellmax(℃)	Tcellmin(℃)
BMSEvent1	BMSEvent2
Echg_day	Edischg_day
Echg_all	Edischg_all

Tabs: Solar / Battery / Grid / UPS / Other

Vgrid	Fgrid
VgridL1N	VgridL2N
Vgen	Fgen
Pimport	Pexport
Pinv	Prec
Pload	
Eimport_day	Eexport_day
Eimport_all	Eexport_all
Einv_day	Erec_day
Einv_all	Erec_all
Eload_day	Eload_all

Tabs: Solar / Battery / Grid / UPS / Other

Vups	Fups
VupsL1N	VupsL2N
Pups	Sups
PupsL1N	SupsL1N
PupsL2N	SupsL2N
Eups_day	Eups_all
EupsL1N_day	EupsL1N_all
EupsL2N_day	EupsL2N_all

Tabs: Solar / Battery / Grid / UPS / Other

Status	StatusPre
SubStatus	SubStatusPre
FaultCode	AlarmCode
Vbus1/Vbus2	VbusP/VbusN
T0/T1(℃)	T2/T3(℃)
OCP/Grid OnOff Cnt	ExitReason1/2
InnerFlag/Run Trace	NoDis/chgReason
Dis/chg LimitReason	Dis/chg CurrLimit
Inv/Rec LimitReason	Inv/Rec CurrLimit
Para status	

Tabs: Solar / Battery / Grid / UPS / Other

➤ **Fault/Alarm Information**

Touching the bell icon at the bottom of the screen, you'll see all the current and historical fault & warning information on this page.

Tabs: Fault status / Alarm status / Fault record / Alarm record

M3 Rx failure	Model fault	Eps short circuit
Eps power reversed	Bus short circuit	Relay fault
M8 Tx failure	M3 Tx failure	Vbus over range
Eps connect fault	PV volt high	Hard over Curr
Neutral fault	PV short circuit	Temperature fault
Bus sample fault	Inconsistant	V8 Rx fault
Para Comm error	Para master loss	Para rating Diff
Para Spec Diff	ParaPhase set error	Para Gen unAccord
Para Sync loss	Fault A	Fault B
Fault C	Fault D	Fault E

Tabs: Fault status / Alarm status / Fault record / Alarm record

Bat Com failure	AFCI Com failure	AFCI high
Meter Com failure	Bat fault	Auto test failure
Lcd Com failure	Fw mismatch	Fan stuck
Bat reversed	Trip by no AC	Trip by Vac abnormal
Trip by Fac abnormal	Trip by iso low	Trip by gfci high
Trip by dci high	PV short circuit	GFCI module fault
Bat volt high	Bat volt low	Bat open
Offgrid overload	Offgrid overvolt	Meter reversed
Offgrid dcv high	RSD Active	Alarm A
Para Phase loss	Para no BM set	Para multi BM set

Tabs: Fault status / Alarm status / Fault record / Alarm record

	Error code	Error time
1		
2		
3		
4		
5		
6		
7		
8		
9		
10		

Tabs: Fault status / Alarm status / Fault record / Alarm record

	Alarm code	Alarm time
1		
2		
3		
4		
5		
6		
7		
8		
9		
10		

4.3.2 Setting Parameters

Clicking on the gear icon at the bottom of the screen, you'll get into the parameter setting page of the inverter.

a. Basic settings

Tabs: Basic / Charge / Discharge / Advanced / Debug / Device info.

Basic screen:
Standby: ☐ Restart inverter Reset
Export to Grid ☑ Max Export to Grid(kW) ☐ Set
Zero Export ☐

● **Restart inverter**: Restart the system, please note the power maybe interrupted when restarted.

● **Export to Grid**: Is for users to set a zero export function. If exporting solar power is not allowed, users need to disable the "Export to Grid" option. If users' utility meter is tripped with even a little solar export, "Zero export" can be enabled Thus the export detection and adjustment will take place every 20mS, which will effectively avoid any solar power being exported. If export is allowed, users can enable "Export to Grid" and set a maximum allowable export limit in "Max Export to Grid(kw)".

● **Standby**: Is for users to set the inverter to normal status or to standby status. In standby status, the inverter will stop any charging or discharging operations, as well as solar-feed-in.

b. Charge setting

Tabs: Basic / Charge / Discharge / Advanced / Debug / Device info.

Charge screen:
Operating Mode Use SOC % ☑ Use Bat V ☐ Set
Bat charge current limit(A) ☐
AC charge ☑ According to SOC/Volt ☐ Set
AC charge power(kW) ☐ Start AC charge SOC(%) ☐
Time 1 ☐ Start AC charge Volt (V) ☐
Time 2 ☐ Stop AC charge SOC(%) ☐
Time 3 ☐ Stop AC charge Volt (V) ☐

● **Operating Mode** : Users can decide to use SOC or BatV to control charge and discharge logic depending on battery type.

● **Bat charge current limit(A)**: Users can set Max charge current.

● **AC Charge**: Utility charge.configuration If users want to use grid power to charge their battery, then they can enable "AC Charge", set time periods when AC charging can happen, AC Charge power(kW) to limit utility charging power, and "Stop AC Charge SOC(%)" as the target SOC for utility charging. "Stop AC Volt(V)" as the target battery voltage for utility charging.

Charge screen 2:
Charge first(PV) ☑ Set
Time 1 ☐ Charge first power(kW) ☐
Time 2 ☐ Stop charge first SOC(%) ☐
Time 3 ☐ Stop charge first Volt(V) ☐
Lead-acid
Absorb voltage(V) ☐ Float voltage(V) ☐ Set
Start derate Volt(V) ☐

● **Charge first**: PV charge configuration. When using enable Charge first, PV will charge the battery as a priority, set time periods when PV charge can happen, charge first power(kW) to limit PV charge power, and "Charge first SOC(%)" as the target SOC for PV charge first. "Charge first Volt(V)" as the target battery voltage for PV Charge first.

● **Lead acid**: When using Lead-acid battery,you need to set parameters in these programs, Follow the battery manufacturer's recommendation.

Generator

Generator screen:
Charge current limit(A) ☐ Gen rated power(kW) ☐ Set
Charge start Volt(V) ☐ Charge start SOC(%) ☐
Charge end Volt(V) ☐ Charge end SOC(%) ☐
AC couple
Start Volt(V) ☐ Start SOC(%) ☐ Set
End Volt(V) ☐ End SOC(%) ☐

● **Bat charge current limit(A)**: Set the Max. battery charge current from the Generator. The Generator will start charging according to the Charge start Volt/SOC,and stop charging when the battery voltage or SOC reaches the Charge end Volt/SOC value.

● **Gen rated power:** Inverter has the peak-shaving function, when you need you can enable it and setup the Gen peak-shaving power(W)

c. Discharge setting

Basic | **Charge** | **Discharge** | **Advanced** | **Debug** | **Device info.**

Operating Mode   Use SOC % ☑   Use Bat V ☐   [Set]
Discharge current limit(A) [___]   Discharge start power(W) [___]
On-grid Cut-off(%) [___]   Off-grid Cut-off(%) [___]
On-grid Cut-off(V) [___]   Off-grid Cut-off(V) [___]
Forced discharge ☑   [Set]
Time1 [_] [_] [_]   Discharge power(kW) [___]
Time 2 [_] [_] [_]   Stop discharge SOC(%) [___]
Time 3 [_] [_] [_]   Stop discharge Volt(V) [___] ⌄

- **Discharge current limit(A)**: The Max. discharge current from battery

- **Discharge start power(W)**: The Min. value can be set to 50. When the inverter detects the import power is higher than this value, battery start discharging, otherwise battery will keep standby

- **On-grid Cut-off(%) and Off-grid Cut-off(%) /On-grid Cut-off(V) and Off-grid Cut-off(V)**: End of discharge SOC/Cut off voltage in on-grid and off-grid condition respectively.

- **Forced discharge**: Settings for battery force discharge within certain time period. In the preset time period, the inverter will discharge battery at the power set by "discharge power", until battery SOC or voltage reaches "Stop discharge "value.

- **Operating Mode**
  You can choose "Use SOC %" or Use Bat V" to control the battery discharge state

d. Advanced setting
Advanced setting is mainly by installer after installation.

Basic | **Charge** | **Discharge** | **Advanced** | **Debug** | **Device info.**

Grid type [208V/120V]   Grid Freq [60]   [Set]
Grid regulation [UL1741&IEEE1547]   Reconnect time(S) [___]
HV1 [_] V [_] S   HV2 [_] V [_] S   HV3 [_] V [_] S
LV1 [_] V [_] S   LV2 [_] V [_] S   LV3 [_] V [_] S
HF1 [_] Hz [_] S   HF2 [_] Hz [_] S   HF3 [_] Hz [_] S
LF1 [_] Hz [_] S   LF2 [_] Hz [_] S   LF3 [_] Hz [_] S
Battery type [1:Lead-acid]   [Set]
Lithium brand [___]   Lead capacity(Ah) [___] ⌃

- **Grid type**: You can choose by yourself,240/120V, 208/120V,

- **Battery type**: No battery, lead-acid or lithium-ion.

- If lead-acid battery is selected, please input correct battery capacity

- If lithium-ion battery is selected, please choose the battery brand in the Lithium brand drop down list.

Basic | **Charge** | **Discharge** | **Advanced** | **Debug** | **Device info.**

PV input [___]   Meter or CT [___]   [Set]
MODBUS addr [___]   Meter type [___]
Vpv start (V) [___]   CT ratio [___]
Offgrid output ☑   CT direction reversed ☐   [Set]
Seamless switch ☐   Charge last ☐   RSD disable ☐
AC couple ☐   EPS output without Battery ☐   Micro-grid ☐
Smart load ☐   Run without grid ☐   [Set]
PV Arc ☑   PV Arc fault clear ☐   [Set] ⌄

The supported CT ratio is 1000:1, 2000:1, 3000:1. default CT ratio is 3000:1. If 3rd party CT is to be used, please ensure its CT ratio is one of them, and set it accordingly. The battery brand in the Lithium brand drop down list.

- **Meter type**: Please select it according to the meter that's to be installed.

- **Charge last**: When users want to us solar power in the order of loads -- grid export -- battery charging.

- **Offgrid output**: It is for users to set if the inverter provides backup power or not when the grid is lost. If users want the load to be seamlessly transferred to the inverter backup power, "Seamless switch" must be enabled. If customers don't have a battery installed yet, but still wish to have inverter backup power with only solar panels connected, "PV Grid Off" can be enabled to use solar power to supply load when the grid fails or load-shedding happens. Micro-grid: only needs to be set when the generator is connected to the inverter's grid port. With this option enabled, the inverter will use AC power to charge the battery and won't export any power through the grid port if AC power is present at the inverter's grid port.

- **CT direction reversed**: If the CTs are in a wrong direction which will cause the display to show incorrect information and features of the inverter will not function correctly, the installer can modify it by selecting it(only for direction not CT 1 or CT 2 placement), there is no need to reconnect the CTs and no need to go change it physically, in the order of loads--grid export--battery charging.

Basic | **Charge** | **Discharge** | **Advanced** | **Debug** | **Device info.**

Parallel system
Role [___]   Phase [___]   [Set]
Parallel battery
Share battery ☐   [Set]
Auto Detect Phase   [Reset] ⌃

- **Role:** The Role setting of the parallel system. It is set to 1 phase master by default. In a parallel system, only one inverter is allowed to be set as Master, and the others are all Slaves.

- **Phase:** This is the phase code setting of the EPS output. The system will automatically detect the phase sequence of the inverter (consistent with the phase sequence of the connected Grid mains) and display on the inverter after it is connected to the grid

- **Share battery:** When the inverter is connected as a parallel system, all inverters need to share the battery, and set the"Share Battery" to "Enable" at the same time

> ● **NOTICE**
>
> Notice:
> (1) All setting of parallel inverters need to be done in Standby or Fault Mode
> (2) If the system is connected to a lithium battery, the host of the lithium battery needs to communicate with the inverter which is set as Master in the parallel system.
> (3) Please keep all the setting are same for each inverter in the parallel system on the LCD or Web monitor

4.4 Start-up and shut down the inverter

4.4.1 Start up the inverter

Step1. Turn on the battery system firstly, then turn on the built-in the battery breaker.

Step2. Make sure the PV voltage of the strings are higher than 120V ,and check if the inverter works in PV charge or PV charge back-up mode.

Step3. Turn on the built-in load breaker.

Step3. Make sure step1and 2 above work properly before turning on the grid power or generator breaker, and check if the inverter can go to bypass mode and on-grid mode normally.

4.4.2 Shut down the inverter

Danger: Do not disconnect the battery , PV and AC input power under load.

If there is emergency issue , and you have to shut down the inverter ,please follow the steps as below.

Step1. Turn off the Grid breaker of the inverter.

Step2. Switch off the load breaker.

Step3. Turn off PV breaker and then battery breaker, waiting for the LCD to go off.

5. Troubleshooting & Maintenance

5.1 Regular Maintenance

● **Inverter Maintenance**

a. Check the inverter every 6 months or 1 year to verify if there are damages on cables, accessories, terminals and the inverter itself.

b. Check the inverter every 6 months to verify if the operating parameter is normal and there is no abnormal heating or noise from the inverter.

c. Check the inverter every 6 months to confirm there is nothing that covers the inverter heat sink, if there is, shut-down the inverter and clear the heat sink.

● **Battery Maintenance**

Follow the manufacturer's requirements on maintenance. When you carry out these works on batteries, please make sure to fully shut-down the inverter for safety consideration.
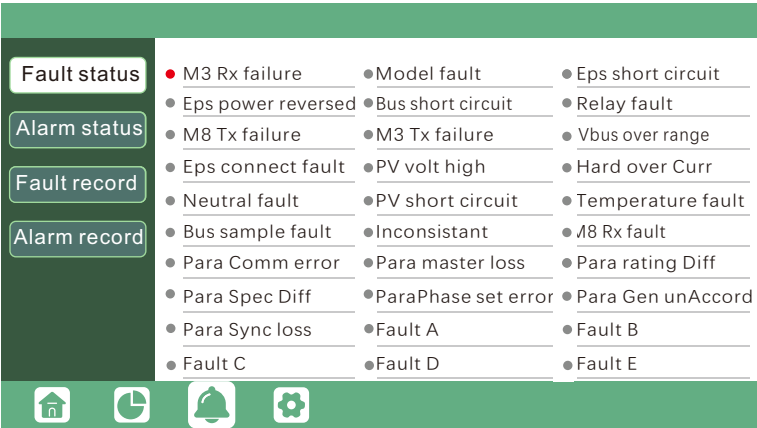
5.2 LED Displays

LED	Display		Description	Suggestion
Green LED	Solid lit	———	Working normally	
	Flashing	- - - - -	Firmware upgrading	Wait till upgrading complete
Yellow LED	Solid lit	———	Warning, inverter working	Need troubleshooting
Red LED	Solid lit	———	Fault, inverter stop work	Need troubleshooting

5.3 Troubleshooting Based On LCD Displays

Once there is any warning or fault occurring, users can troubleshoot according to the LED status and the warning/fault information on the LCD.

1. Fault on the LCD

If the dot on the left of fault item is red, it means the fault is active. When it is grey, it means the fault is defective.
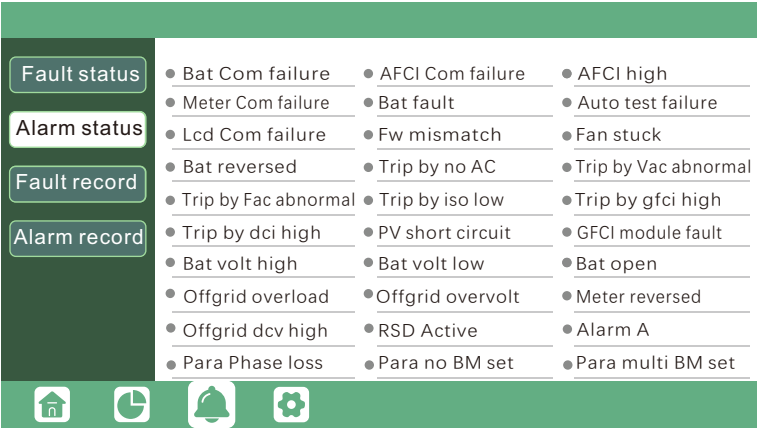
Fault status	● M3 Rx failure ● Model fault ● Eps short circuit
	● Eps power reversed ● Bus short circuit ● Relay fault
Alarm status	● M8 Tx failure ● M3 Tx failure ● Vbus over range
	● Eps connect fault ● PV volt high ● Hard over Curr
Fault record	● Neutral fault ● PV short circuit ● Temperature fault
	● Bus sample fault ● Inconsistant ● M8 Rx fault
Alarm record	● Para Comm error ● Para master loss ● Para rating Diff
	● Para Spec Diff ● ParaPhase set error ● Para Gen unAccord
	● Para Sync loss ● Fault A ● Fault B
	● Fault C ● Fault D ● Fault E

Fault	Meaning	Troubleshooting
M3 Rx failure	M3 microprocessor fails to receive data from DSP	Restart inverter, if the error still exists, contact your supplier.
Model fault	Incorrect model value	
Eps short circuit	Inverter detected short-circuit on EPS output terminals	1. Check if the L1, L2 and N wires are connected correctly at inverter EPS output port; 2. Disconnect the EPS breaker to see if fault remains. If fault persists, contact your supplier.

Eps power reversed	Inverter detected power flowing into EPS port	Restart inverter, if the error still exists, contact your supplier.
Bus short circuit	DC Bus is short circuited	
Relay fault	Relay abnormal	
M8 Tx failure	DSP fails to receive data from M8 microprocessor	
M3 Tx failure	DSP fails to receive data from M3 microprocessor	
Vbus over range	DC Bus voltage too high	Please check if the PV string voltage is within the inverter specification. If string voltage is within range, and this fault still appears, contact your supplier.
Eps connect fault	EPS port and grid port are connected mixed up	Check if the wires on EPS port and grid port are connected correctly. If the error exists, contact your supplier.
PV volt high	PV voltage is too high	Please check if the PV string voltage is within the inverter specification. If string voltage is within range, and this fault still appears, contact your supplier.
Hard over curr	Hardware level over current protection triggered	Restart inverter, if the error still exists, contact your supplier.
Neutral fault	Voltage between N and PE is greater than 30V	Check if the neutral wire is connected correctly.
PV short circuit	Short circuit detected on PV input	Disconnect all PV strings from the inverter. If the error persists, contact your supplier.
Temperature fault	Heat sink temperature too high	Install the inverter in a place with good ventilation and having no direct sunlight. If the installation site is okay, please check if the NTC connector inside the inverter is loose.
Bus sample fault	Inverter detected DC bus voltage lower than PV input voltage	Restart inverter, if the error still exists, contact your supplier.
Inconsistant	Sampled grid voltage values of DSP and M8 microprocessor are inconsistent	
M8 Rx fault	M8 microprocessor fails to receive data from DSP	
Para Comm error	Parallel communication abnormal	1.Please check whether the connection of the parallel cable is loose, please connect the parallel cable correctly 2.Please check and make sure the PIN status of CAN communication cable from the first to the end inverter rightly.
Para master loss	No master in the Parallel system	1.If a master has been configured in the system, the fault will be automatically removed after the master works. If so, you can ignore it. 2.If a master has not been configured in the system, and there are only slaves in the system, please set the master first. Note: For single unit running system, the role of the inverter should be set as "1 phase master"

Para rating Diff	Rated power of parallel inverters are inconsistent	Please confirm that the rated power of all inverters are the same, or you can contact service to confirm
Para Phase set error	Incorrcet setting of phase in parallel	Please confirm that the wiring of the parallel system is correct first. In this case, then connect each inverter to the grid, the system will automatically detect the phase sequence, and the fault will be automatically resolved after the phase sequence is detected.
Para Gen un Accord	Inconsistent generator connect in parallel	Some inverters are connected to generators, some are not. please confirm that all inverters in parallel are connected to generators together or none of them are connected to generators
Para sync loss	Parallel inverter fault	Restart inverters, if the error still exists, contact your supplier

2. Alarm on the LCD

If the dot on the left of fault item is yellow, it means the fault is active. When it is grey, it means the fault is defective.

Fault status	● Bat Com failure	● AFCI Com failure	● AFCI high
	● Meter Com failure	● Bat fault	● Auto test failure
Alarm status	● Lcd Com failure	● Fw mismatch	● Fan stuck
Fault record	● Bat reversed	● Trip by no AC	● Trip by Vac abnormal
	● Trip by Fac abnormal	● Trip by iso low	● Trip by gfci high
Alarm record	● Trip by dci high	● PV short circuit	● GFCI module fault
	● Bat volt high	● Bat volt low	● Bat open
	● Offgrid overload	● Offgrid overvolt	● Meter reversed
	● Offgrid dcv high	● RSD Active	● Alarm A
	● Para Phase loss	● Para no BM set	● Para multi BM set

| **Alarm**	**Meaning**	**Troubleshooting**
Bat com failure	Inverter fails to communicate with battery	Check if communication cable is correct, and if you have chosen the correct battery brand on inverter LCD. If all is correct but this error persists, please contact your supplier.
AFCI com failure	Inverter fails to communicate with AFCI module	Restart inverter, if the error persists, contact your supplier.
AFCI high	PV arc fault is detected	Check each PV string for correct open circuit voltage and short circuit current. If the PV strings are in good condition, please clear the fault on inverter LCD.
Meter com failure	Inverter fails to communicate with the meter	1. Check if the communication cable is connected correctly and in good condition. 2. Restart inverter. If the fault persists, contact your supplier.
Bat Fault	Battery cannot charge or discharge	1.Check the battery communication cable for correct pinout on both inverter and battery end; 2. Check if you have chosen an incorrect battery brand; 3. Check if there is fault on battery's indicator. If there is fault, please contact your battery supplier.

Auto test failure	Auto test failed	Only applied to Italy model
Lcd com failure	LCD fails to communicate with M3 microprocessor	Restart inverter. If fault still exists, contact your supplier.
Fwm mismatch	Firmware version mismatch between the microprocessors	
Fan stuck	Cooling fan(s) are stuck	
Trip by gfci high	Inverter detected leakage current on AC side	1.Check if there is ground fault on grid and load side; 2.Restart inverter. If the fault remains, contact your supplier.
Trip by dci high	Inverter detected high DC injection current on grid port	Restart inverter. If the fault remains, contact your supplier.
PV short circuit	Inverter detected short circuited PV input	1.Check if each PV string is connected correctly; 2.Restart inverter. If the fault remains, contact your supplier.
GFCI module fault	GFCI module is abnormal	Restart inverter. If fault still exists, contact your supplier.
Bat volt high	Battery voltage too high	Check if battery voltage exceeds 59.9V, battery voltage should be within inverter specification.
Bat volt low	Battery voltage too low	Check if battery voltage is under 40V, battery voltage should be within inverter specification.
Bat open	Battery is disconnected from inverter	Check battery breaker or battery fuse.
Offgrid overload	Overload on EPS port	Check if load power on inverter EPS port is within inverter specification.
Offgrid overvolt	EPS voltage is too high	Restart inverter. If fault still exists, contact your upplier.
Meter reversed	Meter is connected reversely	Check if meter communication cable is connected correctly on inverter and meter side.
Offgrid dcv high	High DC voltage component on EPS output when running off-grid	Restart inverter. If fault still exists, contact your supplier.
RSD Active	Rapid shutdown activated	Check if the RSD switch is pressed.
Para phase loss	Phase losing in parallel system	Please confirm that the wiring of the inverter is correct. If the master is set to 3 Phase master, the number of parallel inverters needs to be ≥3. (And the grid input of each inverter should be connected with Grid L1,L2,L3 rightly). If the master is set to 2x 208master, the number of parallel inverters needs to be ≥2. (And the grid input of each inverter should be connected with Grid L1,L2,L3 rightly)
Para no BM set	Master isn't set in the parallel system	Please set one of the inverters in the parallel system as the master
Para multi BM set	Multiple Masters have been set in the parallel system	There are at least two inverters set as Master in theparallel system, please keep one Master and the other set as Slave

5.4 Fan replacement

Please check and clean the fans regularly. The recommended period is 6 months.

Please replace the fan following up the below diagram if there is problem with the fans. Turn off the system and wait for more than 5 minutes before disassembling the machine.

a. Loosen the screws and remove them
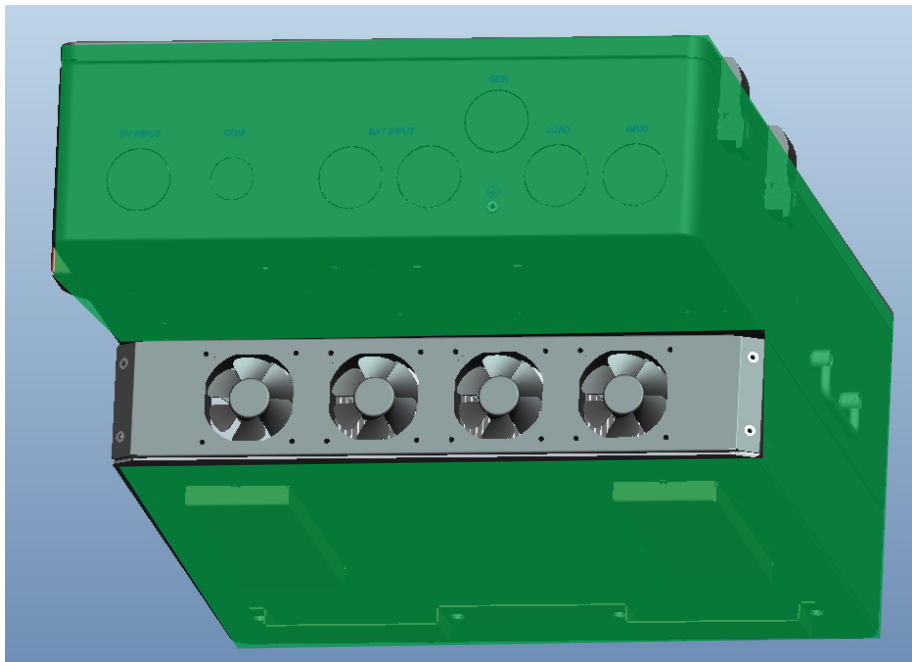
b. Remove the fan fixing
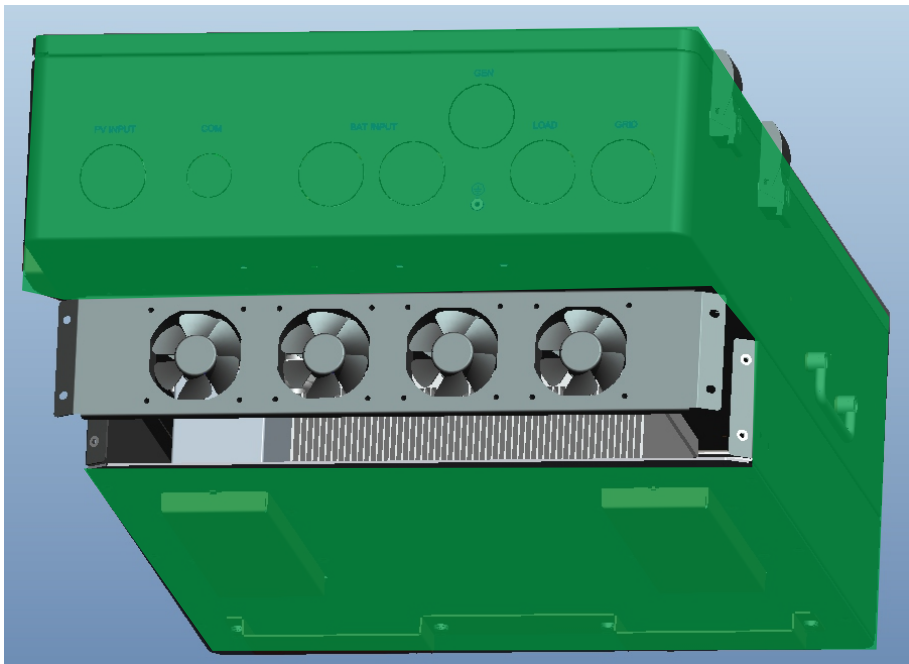
c. Pull out the fan bracket completely, and use a soft brush to clean the fan or replace a damaged fan.
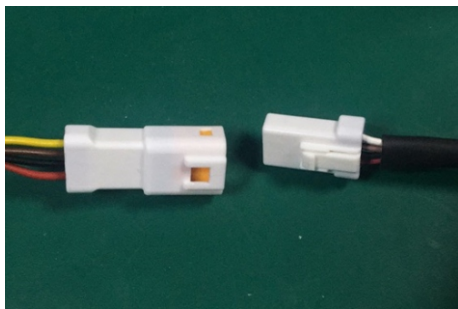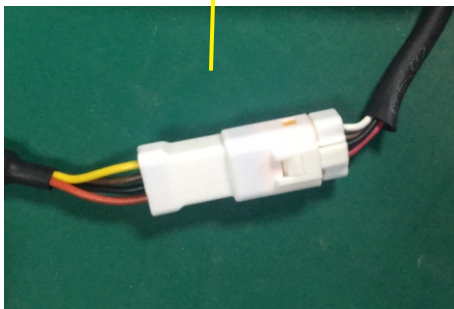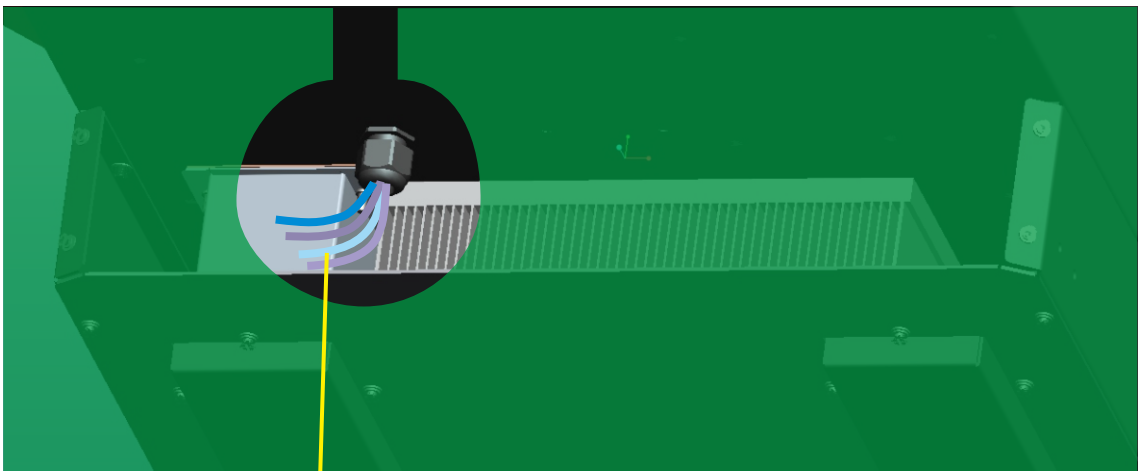
d. Remove the fan and replace it

e. After the fan is installed, follow the steps just now to push back and assemble it back

6. Annex1: Technical Data

6.1 Remote control inverter on/off and modify parameter settings

The inverter have the following functions: Remote receive message from the utility or its agent to start or shutdown inverter; Remote receive message from the utility or its agent to complete parameter setting, enable or disable the functions in accordance to Rule21. The control software: Wlocal can be obtained from the equipment provider.

Wlocal software instructions

1. First, the computer is connected to the serial port, then run the Wlocal software, click "connect" to connect, after the connection is OK, you can read and set the data.
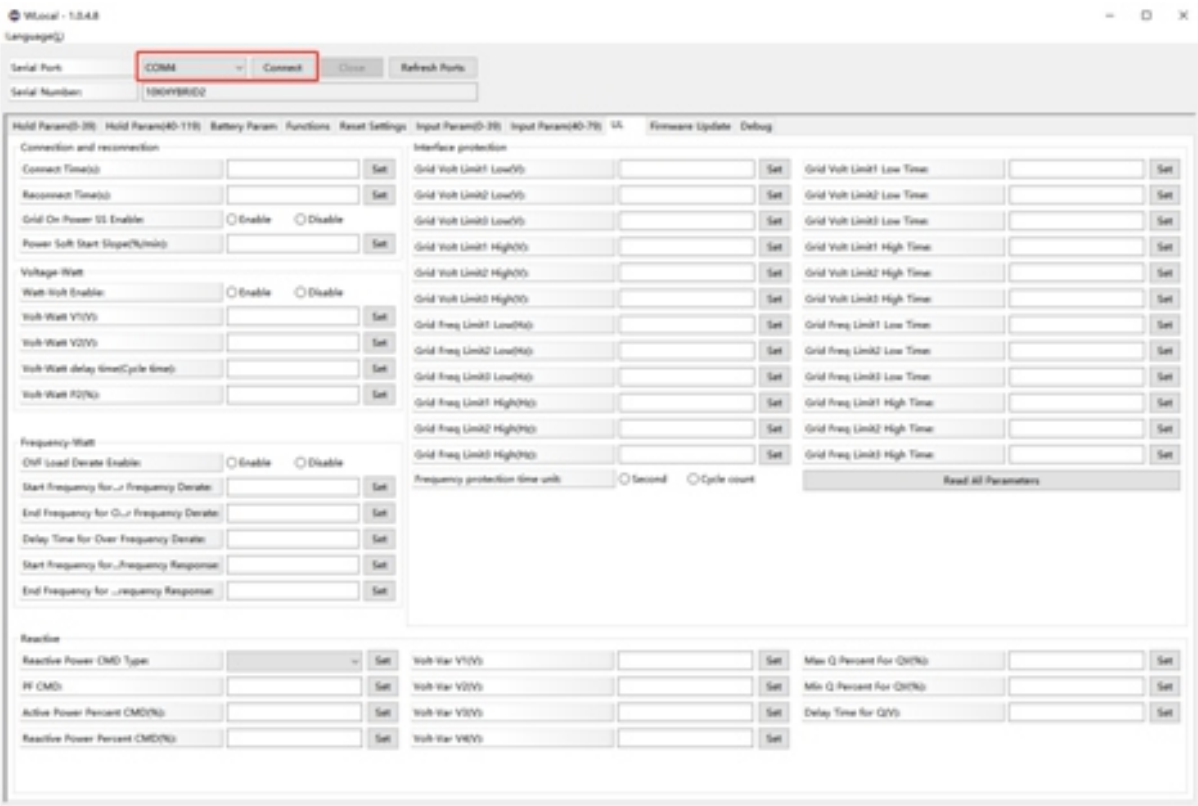
2. click"layout"and Choose "UL" Page
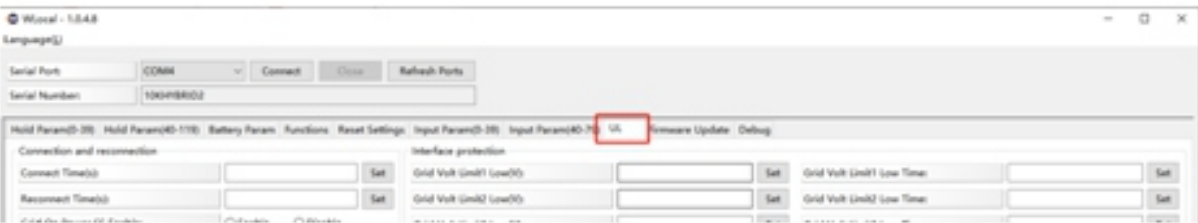
3. In this page, can activation the Rule21 function.Setting the value in the corresponding blank. Before setting, you can read the default value first, and then set the parameter of the function that needs to be modified according to the parameter setting range provided in the next chapter 8.2
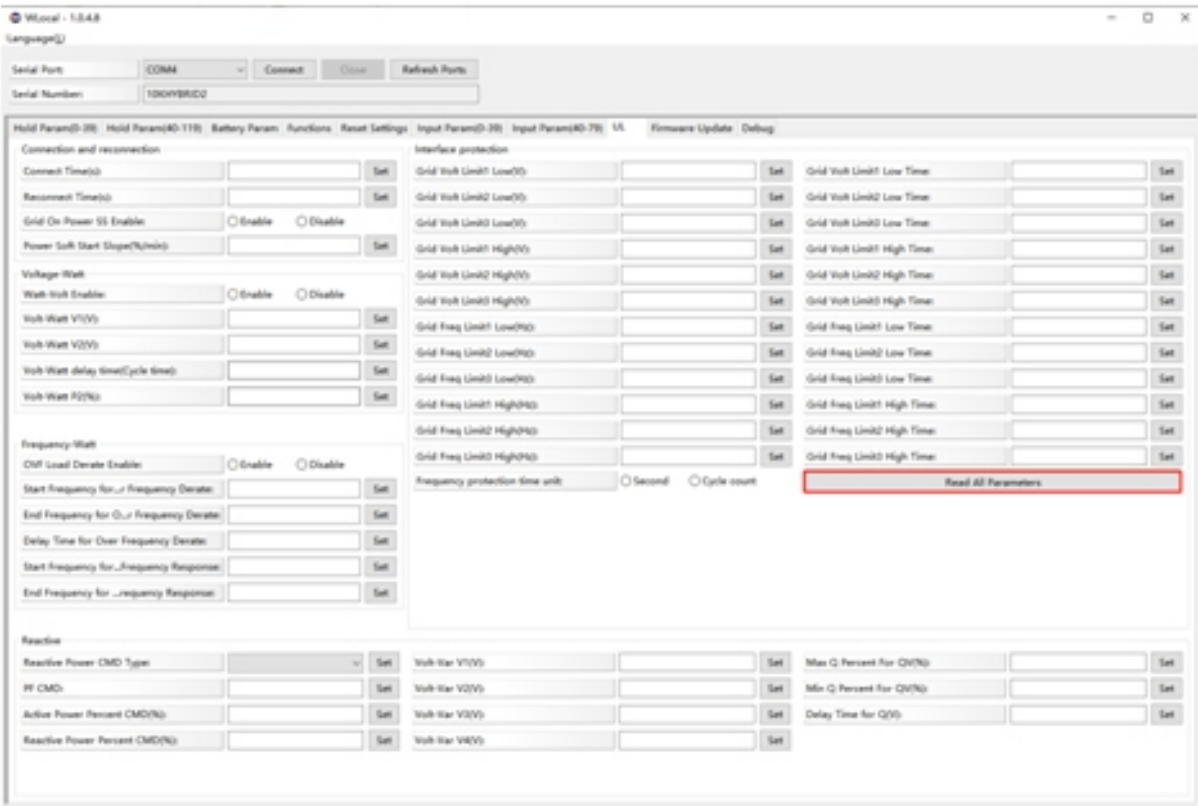
6.2 Parameter setting according to Rule21

6.2.1 Enter service setting

| Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
Permit service	Enable	N/A	N/A
Applicable voltage low	91.7%Vnom	91.7%Vnom	91.7%Vnom
Applicable voltage high	105%Vnom	105%Vnom	106%Vnom
Applicable frequency low	59.5Hz	59.0Hz	59.9Hz
Applicable frequency high	60.1Hz	60.1Hz	61.0Hz
Connection delay time	300s	1s	600s
Reconnection delay time	300s	1s	600s
Ramp rate	20%Pn/min	6000%Pn/min	6%Pn/min

Ramp rate: When normal startup, the output power rise is 1%~100%, the maximum output current/ section is adjustable

6.2.2 High Voltage and Low Voltage Trip

Required settings in accordance with UL 1741 SA	Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
High voltage 2 HV2	Grid Volt Limit2 High(V)	120%Vnom	Fixed at 120%Vnom	Fixed at 120%Vnom
	Grid Volt Limit2 High Time	160ms	Fixed at 160ms	Fixed at 160ms
High voltage 1 HV1	Grid Volt Limit1 High(V)	110%Vnom	110%Vnom	120%Vnom
	Grid Volt Limit1 High Time	13s	1s	13s
Low voltage 1 LV1	Grid Volt Limit1 Low(V)	88%Vnom	0%Vnom	88%Vnom
	Grid Volt Limit1 Low Time	21s	2s	50s
Low voltage 2 LV2	Grid Volt Limit2 Low(V)	50%Vnom	0%Vnom	50%Vnom
	Grid Volt Limit2 Low Time	2s	160ms	21s

Note: When setting the protection time, it needs to be converted into the number of cycles of the corresponding frequency;

6.2.3 High Frequency and Low Frequency Trip

Required settings in accordance with UL 1741 SA	Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
High Frequency 2 HF2	Grid Freq Limit2 High(V)	62.0Hz	61.8Hz	66.0Hz
	Grid Freq Limit2 High Time	160ms	160ms	1000s
High Frequency 1 HF1	Grid Freq Limit1 High(V)	61.2Hz	61.0Hz	66.0Hz
	Grid Freq Limit1 High Time	300s	180s	1000s
Low Frequency 1 LF1	Grid Freq Limit1 Low(V)	58.5Hz	50.0Hz	59.0Hz
	Grid Freq Limit1 Low Time	300s	180	1000s
Low Frequency 2 LF2	Grid Freq Limit2 Low(V)	56.5Hz	50.0Hz	57.0Hz
	Grid Freq Limit2 Low Time	160ms	160ms	1000s

Note: When setting the protection time, it needs to be converted into the number of cycles of the corresponding frequency;

6.2.4 Specified Power factor (SPF)

The reactive power is controlled as a function if a specified power factor cosφ

Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
Constant Power Factor Mode	Disable	N/A	N/A
Under-excited/Over-excited	Under-excited	Under-excited	Over-excited
Constant Power Factor	1	0.8	1

Note: Use the selected method to set Under-excited/Over-excited

6.2.5 Voltage / Var Mode (Q(V))

The reactive power is controlled as a function of the grid voltage. The parameterize-action is carried out by means of a reactive power/voltage characteristic curve. The absolute value of Q1 and Q4 are the same.
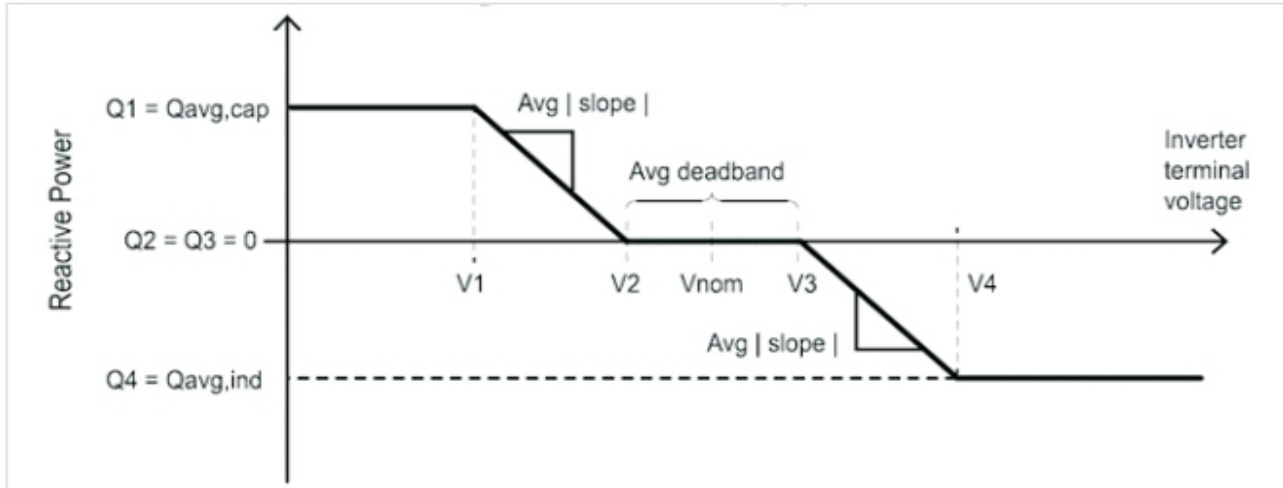
Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
Voltage-Reactive Power Mode	Disable	N/A	N/A
Vref	100%Vnom	95%Vnom	105%Vnom
Autonomous VRef adjustment Enable	Disable	N/A	N/A
Vref adjustment time constant	300s	300s	5000s
V2	Vref-2%Vnom	Vref-3%Vnom	100%Vnom
Q2	0	-60% of nameplate apparent power	60% of nameplate apparent power
V3	Vref+2%Vnom	100%Vnom	Vref+3%Vnom
Q3	0	-60% of nameplate apparent power	60% of nameplate apparent power
V1	Vref-8%Vnom	Vref-18%Vnom	V2-2%Vnom
Q1	44% of nameplate apparent power	-60% of nameplate apparent power	60% of nameplate apparent power
V4	Vref+8%Vnom	Vref+18%Vnom	V3+2%Vnom
Q4	44% of nameplate apparent power	-60% of nameplate apparent power	60% of nam eplate apparent power
Open Loop Response Time	5s	1s	90s

6.2.6 Active Power-Reactive Power Mode (Q(P))
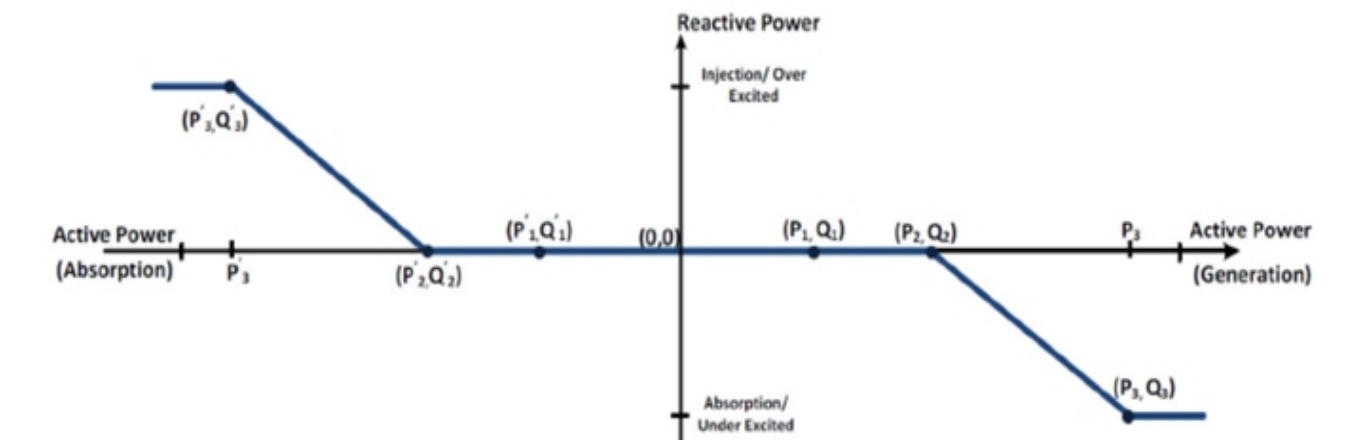
Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
Active Power-Reactive Power Mode	Disable	N/A	N/A
P3	100%Pn	P2+10%Pn	100%Pn
P2	50%Pn	40%Pn	80%Pn
P1	0%Pn	0%Pn	P2-10%Pn
Q1	0	-60% of nameplate apparent power	60% of nameplate apparent power
Q2	0		
Q3	44% of nameplate apparent power		

Note: P1, P2, P3 and P1', P1', P1' are Y-axis symmetrical relationship, Q1, Q2, Q3 and Q1', Q2', Q3'are X-axis symmetrical relationship, no need to set P1', P1', P1', Q1', Q2', Q3';

6.2.7 Constant Reactive Power Mode

Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
Constant Reactive Power Mode	Disable	N/A	N/A
Under-excited/ Over-excited	Under-excited	Under-excited	Over-excited
Constant Reactive Power	44% of nameplate apparent power	0	60% of nameplate apparent power

Note: Use the selected method to set Under-excited/Over-excited

6.2.8 Frequency-Watt (FW)
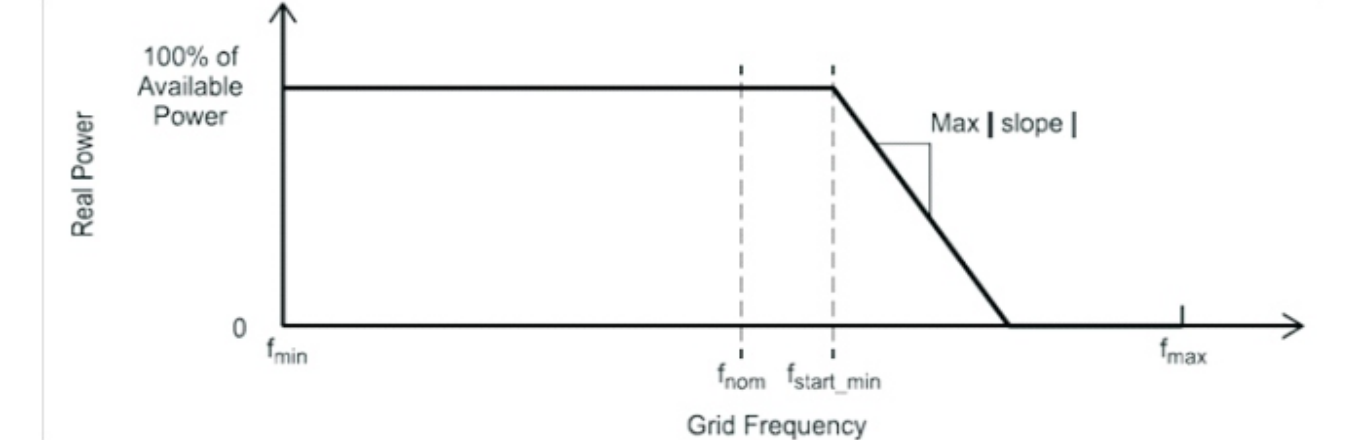
Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
Frequency-Active Power Mode	Disable	N/A	N/A
Overfrequency Droop dbOF	0.036Hz	0.017Hz	1Hz
Underfrequency Droop dbUF	0.036Hz	0.017Hz	1Hz
Overfrequency Droop kOF	0.05	0.02	0.07(for HECO)
Underfrequency Droop kUF	0.05	0.02	0.07(for HECO)
Open Loop Response Time	0	200ms	10s

Note: When setting the protection time, it needs to be converted into the number of cycles of the corresponding frequency;

6.2.9 Voltage-Watt (VW)
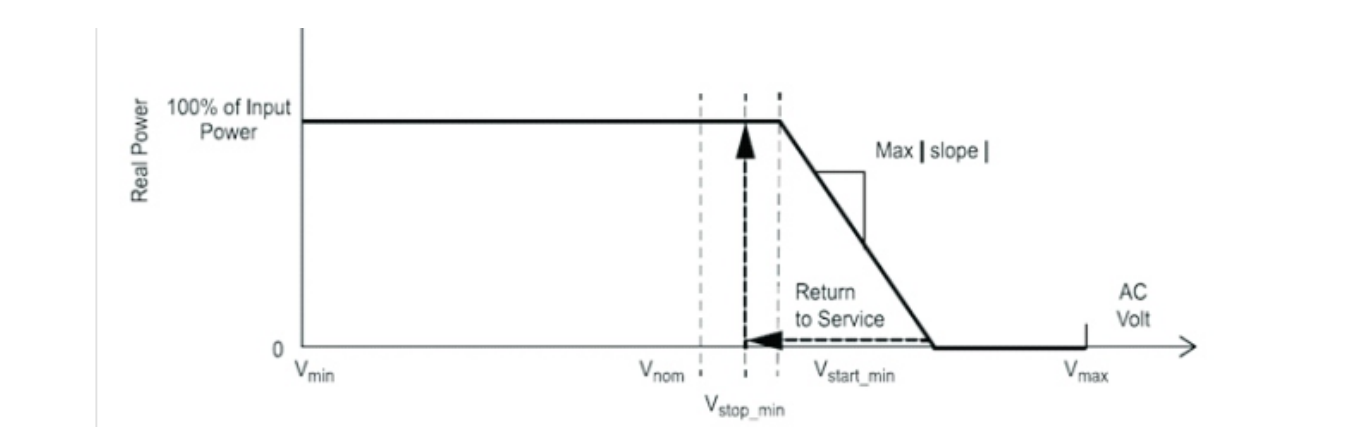
When the grid voltage exceeds V1, the output active power varies with the grid voltage.

Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
Voltage-Active Power Mode	Disable	N/A	N/A
V1	106%Vnom	105%Vnom	109%Vnom
P1	Ppre-disturbance (for active power output at the time voltage exceeds V1 in p.u. of Prated)	N/A	N/A
V2	1.1*Un	1.04*Vn	1.10*Vn
P2	Pmin (for Advanced Inverters that can only inject active power, Pmin should approach 0)	N/A	N/A
Open Loop Response Time	10S	0.5S	60S

Note: When setting the protection time, it needs to be converted into the number of cycles of the corresponding frequency;

6.2.10 Active power limit mode

Parameter name	Default Value	Minimum Adjustable Range	Maximum Adjustable Range
Active power limit mode	Enable	N/A	N/A
Maximum Active Power(%)	100	0	100

6.3 Test parameter tolerances

Parameter	Units	Default Tolerance of Measurement
Voltage	Volts	±1%Urated
Current	Amps	±1%Urated
Power	Watts	±1%Urated
Reactive Power	VA	±5%Srated
Power Factor	Displacement power factor	±0.01
Frequency	Hz	±0.05
Response Time	Seconds	1
Time accuracy	Total time	0.1%

7. Annex2: Lithium Brand Reference

Num	Lithium Brand Displayed on LCD	The Battery Brand
0	Lithium_0	Standard Battery
1	Lithium_1	HINA Battery
2	Lithium_2	Pylon Battery
3	Lithium_3	Shoto
4	Lithium_4	UZ Energy
5	Lithium_5	GSL1 Battery
6	Lithium_6	Lux Protocol
7	Lithium_7	Hubble
8	Lithium_8	Dyness
9	Lithium_9	Zetara
10	Lithium_10	Freedom Won
11	Rsvd	Rsvd
12	Lithium_12	Blue Nova
13	Lithium_13	SHINWA
14	Lithium_14	GREEN
15	Lithium_15	Murata
16	Rsvd	Rsvd
17	Lithium_17	Rsvd
18	Lithium_18	Fortress
19	Lithium_19	Sunwoda
20	Rsvd	Rsvd

PV Input data	12K
Max. usable input current(A)	25/15/15
Max. short circuit input current(A)	31/19/19
Start input voltage(V)	100
Startup voltage(V)	140
Full power MPPT voltage range(V)	230-500
DC nominal voltage(V) MPPT tracker	360
DC voltage range(V)	100-600
MPP operating voltage range(V)	120-500
Max. power(W)	18000
Number of MPPT	3
Inputs per MPPT	2/1/1

AC Grid output data	
Nominal Output Current(A)	50
Max. Output Current(A)	50
Rated voltage(V)	240
Operating voltage range(V)	180-270
Continuous power output(W)	@240V 12000/@208V 10400
Operating frequency(Hz)	60
Operating frequency range(Hz)	55-65
Phase shift	0.99@full load
Reactive power adjust range	-0.8~+0.8 leading Adjustable
THDI	<3%
Sync inrush curent(A)	35

UPS AC output data	
Nominal output current(A)	50
Nominal output voltage(V)	[240][120/240][120/208]
Continuous output power(VA)	@240V 12000/@208V 10400
Operating frequency(Hz)	60
Peak power(VA)	2xPn, 0.5s
THDV	<3%
Switching Time	<20

Efficiency	
Max. Efficiency @ PV to grid	97.5%
Max. Efficiency @ battery to grid	94%
CEC Efficiency	96.9%

Battery data	
Type	Lead-acid battery/Lithium battery
Max. charge current(A)	250
Max. discharge current(A)	250
Nominal voltage(V)	48
Voltage range(V)	40-60

General Data	
Integrated disconnect	DC switch
Reverse polarity protection	Yes
DC switch rating for each MPPT	Yes
Output over-voltage protection varistor	Yes
Output over current protection	Yes
Ground fault monitoring	Yes
Grid monitoring	Yes
Pole sensitive leakage current Monitoring unit	Yes
AFCI	YES
RSD	YES
Dimensions(mm)	870*520*285mm(34.2*20.5*11.2inch)
Weight(kg)	55kg(96.8 lbs)
Degree of protection	NEMA4X / IP 65
Cooling concept	FAN
Topology	Transformer-less
Relative humidity	0-100%
Altitude(m)	<2000m
Operating temperature range (℃)	-25~60℃, >45℃ Derating
Noise emission(dB)	<50dB
Internal consumption(W)	<15W
Display	Touch color screen
Communication interface	Rs485/ Wi-Fi/ CAN
Standard warranty	5years

Notes